



Sustainability Report 2021

1442-1443 AH

We desalinate water for a Green Future

We race the future where life is



We are part of this world, we live its problems and the challenges it faces, and we all share this responsibility, and we will contribute effectively to developing solutions to many urgent world issues, including environmental issues and the promotion of sustainable development. Moreover, we will keep on working on this objective with international organizations, institutions, and partners.

——— Custodian of the Two Holy Mosques ———

Salman bin Abdulaziz Al Saud

(Allah bless him)



The Kingdom has always been a pioneer in finding the best solutions to maintain a safe and clean environment, an environment free of carbon emissions, an environment in which people live for generations and generations, breathe clean air, and enjoy inexhaustible natural resources.

_____ The Crown Prince, His Royal Highness _____

Prince Mohammed bin Salman bin Abdulaziz Al Saud

Deputy Prime Minister and Minister of Defense
(Allah bless him)



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SWCC Governor's Message

The essence of sustainability is meeting the needs of the present without compromising the ability of future generations to meet their needs. Therefore, we at “Saline Water Conversion Corporation” look realistically at our responsibilities towards our natural resources, primarily pure water, and we are fully aware of the importance of preserving the environment, the requirements of society and developing the economy in compliance with the requirements of sustainable development. Perhaps this is what made us work to identify appropriate ways to expand the scope of our water desalination services to reach all regions of the Kingdom. We have endeavored to provide what suits the ambitions of our customers and meet their needs of pure water; To support their requirements in innovative ways that ensure growth and prosperity for us and all stakeholders in line with the 2030 Vision, the National Water Strategy 2030, the National Transformation Program, and the rest of the other initiatives launched by the Kingdom in relation to sustainable development and climate protection.



Institutional Integration

Since we believe in the necessity of organizational integration, we have worked to develop our business environment so that it can meet the requirements of creativity and innovation; To enhance our productive sector, considering the health and safety of our human resources of workers at all functional levels, so we built our management approach on proper corporations that take into account the preservation of the progress we have reached as an economic force representing the largest desalination plant in the world.



SWCC's Environmental and Social Governance

We have realized at an early stage the importance of environmental and social governance for the organization, and we have focused on sustainability in all our operations, procedures and initiatives, and during the years of our work, we have maintained the momentum of our organizational performance and strong growth despite the various challenges that characterized the local and global economic environment, without forgetting the health challenges that have passed the world in 2020. In addition to the effects and obligations that resulted from us due to the COVID-19, to conclude 2021 with remarkable results and record numbers at the financial and operational levels; Our daily production of desalinated water has reached (5.9) million m³; The proper planning and implementation of our crisis management strategy and foresight was the reason behind these results and successes that we have achieved in addition to our continuous efforts to understand and keep pace with the

changes in our operating environment, identify areas for improvement, seize opportunities, address weaknesses, and focus on initiatives that contribute in achieving our strategic goals, we continued the development process for this year by strengthening our future projects to enhance water security in various regions of the Kingdom. We recorded our annual profits to continue our growth and prosper our business in an environment where challenges are increasing, which require us to show a great deal of flexibility to overcome the challenges of the market, which we succeeded in well.

Motivating the private sector to invest

We are aware of our multiple responsibilities regarding the importance of what we do to serve the economy, Saudization of the workforce, launch environmental and social initiatives, and support innovation, without forgetting the governance of our operations, and working within a clear scope of integrity and transparency according to the requirements of sustainable frameworks and therefore we responded with openness and



Confidence to the changes in terms of developing our production performance, and from our position overlooking the development requirements of the Kingdom, and based on our conviction of the need to give the private sector the opportunity to play a vital role in development, relying on the principle of competitiveness by opening markets for investments by providing opportunities for this vital sector in line with modern requirements for successful investment, and the aspirations of the wise leadership and the directives of both of the Custodian of the Two Holy Mosques of King Salman bin Abdulaziz may God support him, and the follow-up of his Royal Highness Prince Mohammed bin Salman, the Crown Prince, and their constant quest to establish an effective partnership between the public sector and private sector to sustain business, and achieve economic integration for the kingdom.

Stakeholders Satisfaction

The most important thing to us is achieving the satisfaction of stakeholders of all categories. Therefore, based on our values and professional ethics, we have established our smart and sustainable systems with a solid

infrastructure equipped with everything necessary to improve the services of desalinated water production, transportation, and distribution to Saudi society fairly.

We Invest in our human resources

Due to our knowledge that our growth depends on our human resources, we worked on training them and enhancing their professional, soft and technical knowledge; To be able to work professionally while ensuring compliance with the requirements of sustainable business that support our economic orientation in parallel with our interest in meeting the requirements of society to make the desired positive economic and environmental impact, which is reflected in our production services as desalinated water suppliers.

Thanks message

In conclusion, I would like to extend a letter of thanks to all SWCC employees for their tireless efforts, day and night, to carry out their duties to support the water sector in the Kingdom of Saudi Arabia.

The Governor of Saline Water Conversion Corporation

Eng. Abdullah bin Ibrahim Al Abdulkarim



About the Report

This report narrates the success story of SWCC, entitled: (We desalinate water for a green future), in which we reviewed the details of our work and operations that came in line with the Kingdom's vision 2030, the development initiatives, and programs of the Kingdom of Saudi Arabia in line with the sustainable development goals (SDGs), and therefore reviewing the report will make it easier for stakeholders to see the integrated and transparent picture of the core issues, how we dealt with those impacts. Besides, the achievements that we are proud of.

Report Limits

This is the first sustainability report carried out by SWCC to cover the period from 01st January to 31st December 2021, the organization's performance and management approach were disclosed, strategy, environmental and social governance, and economic position were reviewed in addition to clarifying the relationship with stakeholders, and compliance with local and global regulations about sustainability.

Report Framework

The report preparation process was guided by the standards approved by the Global Reporting Organization (GRI), in accordance with the standards (GRI STANDARDS:2016) and its amendments, according to the basic option (CORE), and in accordance with the principles defined in the accountability standard (AA1000) in an attempt to achieve maximum transparency regarding our work and initiatives.

Aspects Covered in The Report

This report reviews our (non-financial) activities at the organizational level that we voluntarily provide to stakeholders while reserving the right not to disclose some of the data that we deem necessary to keep, considering the focus on our role in managing our operations of a sustainable nature.

Comments

We constantly strive to develop and improve our sustainable performance, and we value the opinion of all our stakeholders. Accordingly, if you have any comments, inquiries, or suggestions for improvement related to this report, please contact us at (Sustainability@swcc.gov.sa) to view and benefit from your comments in the future.

Institutional Profile



Our Organizational History

The Kingdom of Saudi Arabia is located in a geographical area that lacks fresh water necessary to meet the necessary needs of humans. As for the increase in demand for pure water, attention has turned to seawater and the desalination of saline water

From Kandasa to the largest producer in the world

The story began after King Abdul Aziz Al Saud, may God have mercy on him, issued a royal order in 1348 AH (1928 AD) to establish two condensing devices for the distillation of seawater, later called the “Kandasa”, which worked to secure the needs of potable water for both of the convoys of Haj and Umrah pilgrims, and the city of Jeddah.

Considering the increasing needs of water demand in the Kingdom in 1394 AH (1974 AD), the “General Establishment for Saline Water Conversion” was officially established, whose regular form was framed by a generous royal decree (No. 49 in 20/08/1394 AH – 07/09/1974 AD), as an independent governmental corporation with legal personality affiliated with the Minister of Agriculture and Water, its headquarter is in the city of Riyadh, and it has branches and offices in the regions or cities decided by the Board of Directors.





The regular form of SWCC has facilitated the expansion of SWCC's scope of operations, which has become concerned with desalinating seawater, producing electric power later, and working to deliver and distribute desalinated fresh water to various Saudi cities to serve the ecosystem in the Kingdom, which contributed to the protection of the environment and living organisms, and thus improving the quality of life, the development of society and economy. Since that period, the processes of organizational development began to expand at all levels. Recently, we have made important strides by promoting the use of desalination techniques, and we have relied on the privatization program; To achieve a balance between the expected benefits and the effective contribution to economic development; With the aim of improving our services, in addition to attracting investors and encouraging the participation of the private sector to work with us by creating a competitive environment, and providing opportunities for everyone to participate in our successes.

The introduction of artificial intelligence (Ai) into our business is one of the most significant achievements that accelerated our water production operations to include all regions of the Kingdom, and this contributed to enhancing our service package and the investment opportunities we provide to support the local economy.

Our compliance with the requirements of the Kingdom's Vision 2030, and the implementation of its requirements in line with the requirements of sustainable development and its goals (SDGs) along with the requirements of the Organization for Economic Cooperation and Development (OCED), the United Nations Global Compact (UNGC), and all frameworks that serve the organizational environmental, social and economic sector.

As for the higher management level of SWCC, His Excellency the Minister of Environment, Water and Agriculture, Eng. Abdulrahman bin Abdulmohsen Al-Fadhli is in the presidency of the Board of Directors, while His Excellency Eng. Abdullah bin Ibrahim Al-Abdulkarim is the SWCC Governor.



Our Locations and Workplaces

SWCC headquarter is located in the capital, Riyadh, specifically at the intersection of King Fahd Road with Prince Muhammad bin Abdulaziz Road, while the areas of our desalination systems are distributed in many Saudi cities, as follows:

Plants	Produced Water (m ³ /Day)	Generated Power (MW)	Plants	Produced Water (m ³ /Day)	Generated Power (MW)
Jubail 1 (MSF)	137,729	360	Jeddah (RO 1)	56,800	-
Jubail 2 (MSF)	1035000	1,225	Jeddah (RO 2)	51,120	-
Jubail (RO 1)	60,000	-	Jeddah (RO 3)	240,000	-
Shuaiba 1 (MSF)	223,000	263	Duba (RO 4)	17,000	-
Shuaiba 2 (MSF)	455,000	520	Duba (NEOM)	125,000	-
Shuaiba (MED)	91200	-	Shuqaiq (MSF)	97,014	108
Shuaiba (RO 4)	400,000	-	Shuqaiq (RO)	42,500	-
Ras Al Khair (RO)	310,656	-	Khaf ji (RO)	60,000	-
Ras Al Khair 1 (MSF)	740,656	2,650	Qunfudah 2 (RO)	51,000	-
Yanbu 2 (MSF + MED)	119,637	82	Laith 2 (RO)	42,500	-
Yanbu (RO)	127,800	-	Al Wajh 4 (RO)	25,500	-
Yanbu 3 (MSF)	566,160	3,135	Umluj 4 (RO)	25,500	-
Yanbu Mobile (RO)	30,000	-	Rabigh 2 (MED)	18,000	-
Khobar 2 (MSF)	223,000	710	Farassan 3 (RO)	17,000	-
Khobar 3 (MSF)	280,000	440	Haql (RO)	17,000	-
Khobar (RO)	210,000	-	Alazizia (MED)	4,500	-

Total

● Produced Water (m³/Day)
5,900,272

● Generated Power (MW)
9,493



SWCC Services



Our responsibility in SWCC is to develop water desalination systems as one of the necessary requirements that support the ecosystem in the Kingdom of Saudi Arabia, and this required us to provide our services and products of water and electricity; To promote and support the economic and social sectors, taking into account the preservation of the environment during production processes, to achieve the Kingdom's position on the map of global competitiveness, and to achieve our vision to be one of the most efficient corporations producing pure desalinated water in the world. Regarding that, we manage our operations based on our highly technical expertise, we have worked to build water desalination and electricity production systems, in accordance with the highest international technical specifications and standards, while complying with engineering and health requirements using technology that considers public safety within the work environment in the stations for all operational categories to facilitate access to our customers for their requirements of pure water and electricity, in addition to our compliance with Goal (12) of the Sustainable Development Goals related to sustainable consumption and production patterns, encouraging efficiency in resources and energy, sustaining infrastructure, facilitating access to basic services, providing decent work opportunities that do not harm the environment and improving the quality of life for all the benefit. It contributes to the achievement of comprehensive development plans, the reduction of future economic, environmental and social costs, and the consolidation of economic competitiveness. On this basis, we took care to provide and enhance our services to prevent the interruption of these services at all costs.



This is what made us manage our operations and develop our business methods to contribute to the delivery of water to all places near and far from us by establishing an infrastructure of pipe networks to reach every place in our beloved country; To achieve community satisfaction with us based on our production responsibilities, and our compliance with the requirements of the governmental sector.

Types of services

We provide many services to the Saudi community in the field of fresh water, since we realize the importance of diversifying our services, we provide the following services:

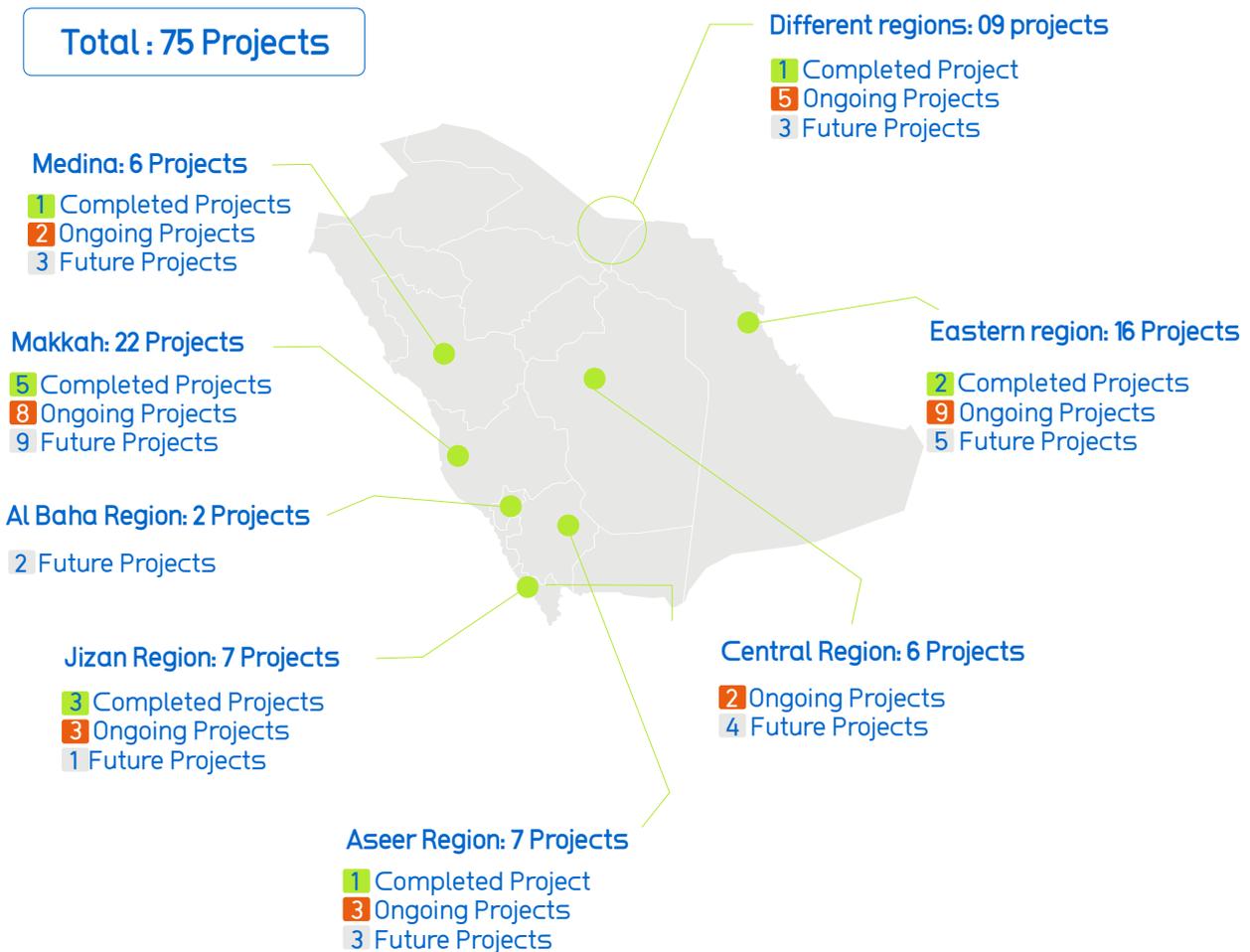
Service Type	
Water desalination	Construction, operation, and maintenance of brine desalination plants.
Desalinated water transmission	Construction, operation, and maintenance of desalinated water transmission pipelines.
Electricity production	Construction, operation, and maintenance of electric power stations.
Training and Education services	Training and support for scientific research.





SWCC projects

The Institutional journey that began in 1974 continues with a higher momentum and a faster pace; Due to the increase in demand for water, SWCC has launched several giant projects that reflect the development trends adopted by SWCC based on its responsibilities towards the Kingdom. Although the challenges are hard to overcome, SWCC has succeeded in overcoming them, achieving outstanding achievements that enhance its leadership. The Kingdom is globally in the desalination industry and transporting desalinated water. The following are the most prominent completed projects, projects that are still under implementation, in addition to future projects as shown in the following table:





SWCC strategy

Vision:

Global leadership and excellence in water desalination industry.

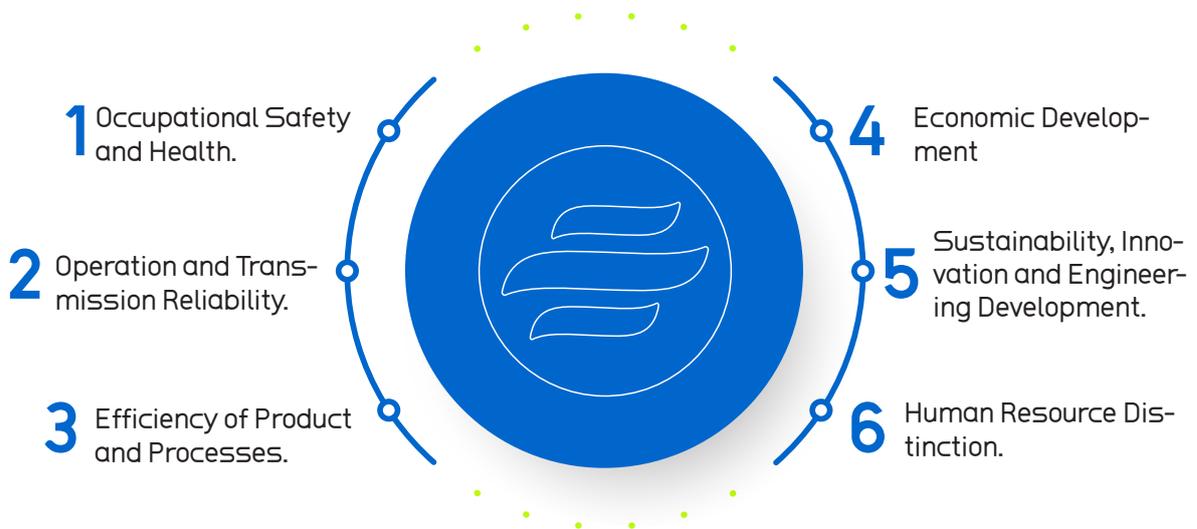
Mission:

To best meet customer needs of desalinated water, more efficiently and reliably at the lowest possible cost and the highest economic return, while effectively invest in and motivate human resources, develop desalination industry, contribute to economic and social development and comply with safety and environmental standards

The Value:

Speed, Mastery, Sustainability, Creativity, and Safety

The Main Axes





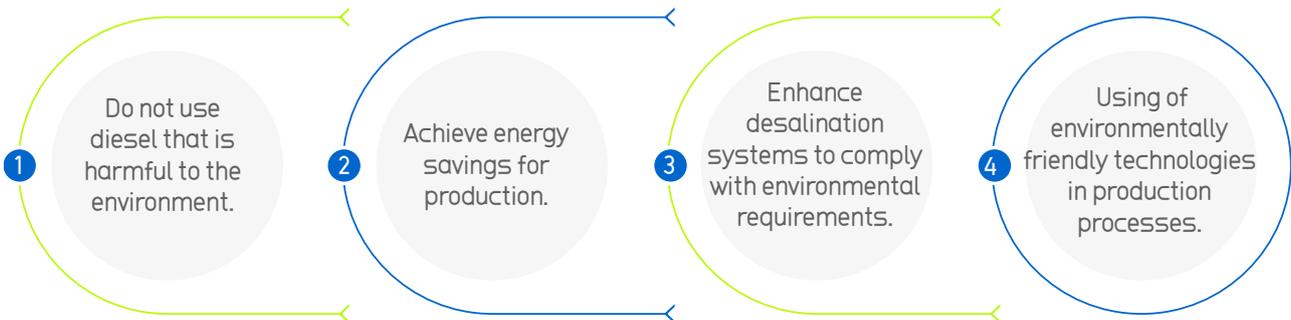
Nowadays, sustainability is a cornerstone of our organizational excellence that complements our vision and mission, due to the fusion of our business in sustainable templates, which has led to the integration of sustainability at the heart of our operations, and its consolidation in all of our tasks to serve the desalination sector and electricity production. Our concept of managing our operations has evolved over the years of our work outside the framework of our operations to include: the economy, supply chain, society, and preservation of the environment. It is also integrated with the pillars of sustainable development. This satisfies the aspirations of the stakeholders who contributed to SWCC taking the lead and leadership as an ancient national corporation that carries out its duties towards the country efficiently and competently. This is what prompted us to raise the ceiling of our ambitions, so our strategy evolved so that the strategic objectives revolve around the comprehensive economic, social and environmental goals along with the financial objectives of SWCC, which made our business strategy sustainable and integrated of an innovative nature, in line with the requirements of the Kingdom's 2030 vision initiatives. Sustainable development, launched by His Royal Highness Prince Mohammed bin Salman, the Crown Prince, put the Kingdom at the forefront of countries seeking to preserve natural resources and confront climate change by reducing carbon emissions in the atmosphere. Moreover, what prompted us to take our place in the forefront, because we focus on creativity, innovation and scientific research, and work to implement our organizational strategy, considering our use of modern technological equipment in the field of water desalination and transportation, and benefiting from artificial intelligence in the processes of accelerating production of desalinated water and electricity to fulfill our obligations towards our economy and society.



Comprehensive improvement strategies

The improvement measures that we are taking on our systems are of paramount importance as they support our continued existence as desalinated water producers, which made us always plan to maintain the development and maintenance of its facilities and equipment based on the vision of SWCC's senior leadership, which supports comprehensive improvements for desalinated seawater production systems according to the highest quality standards. With concern for the safety of the environment, represented by displacing liquid fuels and reducing their use whenever possible, working to reduce carbon emissions, and contributing to achieving the goals of the Kingdom's Vision 2030, through the actual application of protecting our capabilities that support the economy, and provide the Kingdom with its water needs.

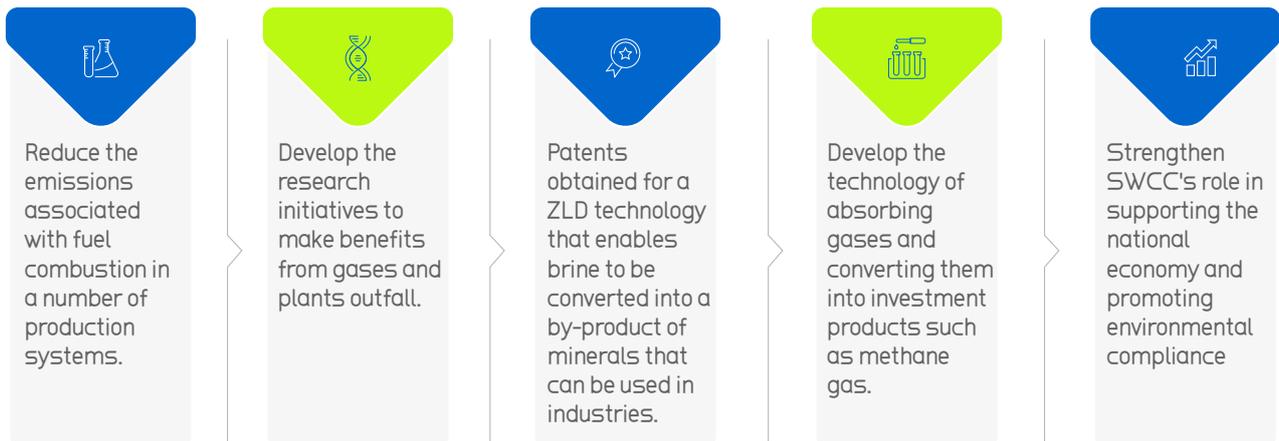
Since we preserve the environment, our compliance with local and international decisions calling for a commitment to protect it from any production processes that may affect it, enabled us to successfully launch and implement a project to replace desalination techniques in small production systems along the seacoast, which means:



It was the start of implementing our initiatives to replace the old main production systems with thermal technology that depend on liquid fuels with production systems that work with reverse osmosis technology that consumes less energy in addition to the use of advanced smart technologies that allow effective control and monitoring of desalination plants in a way that enhances availability and reliability, This was considered critical about comprehensive improvements so that the series of these projects would be completed by the construction of a Dry



Gas pipeline to feed the desalination production system. In addition, generating electric power in Yanbu (the third phase), to be an alternative to liquid fuel oil, which contributes to protecting the environment and climate that enhances the economy due to the financial savings resulting from these operations. The results of the improvements were directly reflected in our business, which achieved the followings:



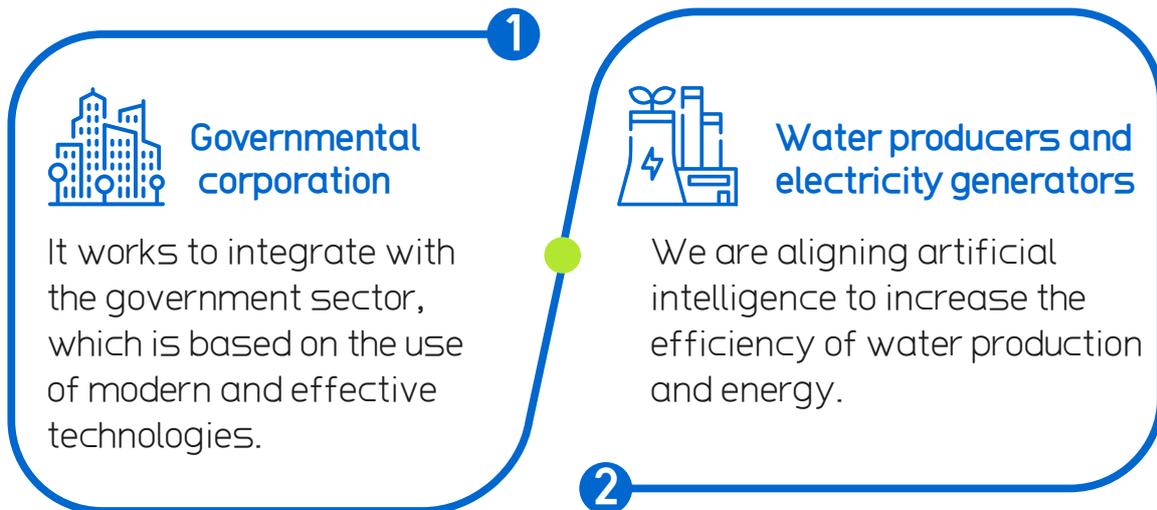
Artificial intelligence service for our productivity strategy

After the tremendous development brought by artificial intelligence (AI) through transforming traditional organizational business into a model based on knowledge and learning has caused a fundamental change in almost all sectors, which made us benefit from this unique technology to meet the increased needs for water in the desalination sector and the production of pure water and electricity, so that artificial intelligence contributed to a massive transformation in the production path, not only this, but also contributed to our compliance and response to the requirements (National Strategy for Data and Artificial Intelligence) launched by the Kingdom earlier, which strengthened our position towards the trend of the year that the government adopts under the generous sponsorship of the rational leadership,

to take advantage of the qualitative leaps achieved by artificial intelligence in the success of the work we do at SWCC, where our orientations were complemented by responding to the requirements of the national strategic plan for digital transformation.



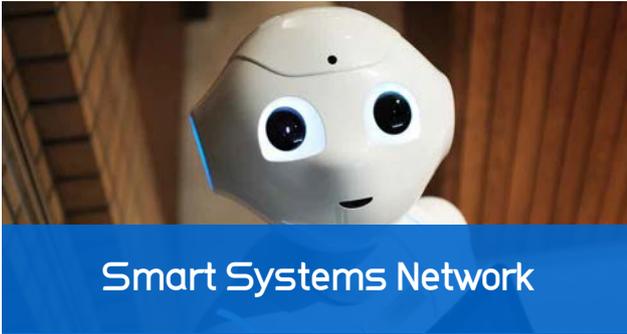
To promote the trend towards adopting the technologies of the Fourth Industrial Revolution to achieve the protection of our business and to enhance our market presence, and this called us to adopt all technologies related to communications, Internet, and dealing with artificial intelligence professionally since that we are:



Our adoption of the technologies of the Fourth Industrial Revolution in the field of desalination industry in compliance with government requirements, and advantage of promising opportunities in the field of using artificial intelligence to activate it in the organization, which helps to raise the level of acceleration and development of production, reduce the operational cost of the sector and provides basic solutions in facilitating services Sales, purchasing, human resources, finance, warehouse management, customer relationship, and our stations management, which enhance productivity efficiently and effectively for now and future.



Artificial Intelligence-based Achievements



Harnessing and analyzing big data and the Internet of Things, and building a recommendation system that helps raise production efficiency and reduce costs.



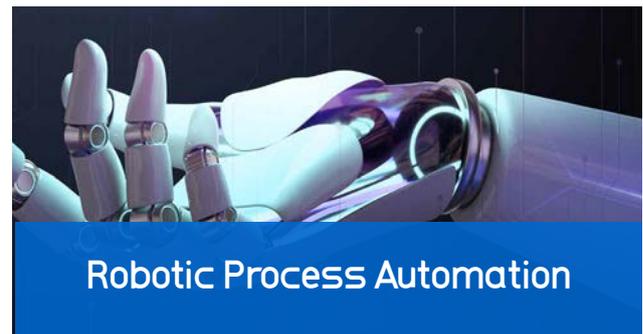
Raising the levels of organizational security and safety, maintaining the safety of employees and property, and monitoring and addressing risks.



A new experience for services is done through writing recognition (OCR) to facilitate the use of self-services.



The drones work by capturing high-quality images to monitor the systems and their transmission lines to raise the level of safety and security, and detect malfunctions.



Automation of some routine and repetitive processes in financial affairs procedures.





Success Story

Al Isnad Center

Al Isnad center represents a system built according to an electronic system, and works with international standards to ensure water sustainability, increase production capacity, and reduce costs by linking water system data to the unified database that aims to smart water management during production, transportation and storage processes, and optimal planning using smart technologies to contribute to:

1. Performance monitoring in production systems.
2. Scheduling maintenance and downtime.
3. Monitoring the quality of produced, transported, and stored water.
4. Automation of maintenance and operation follow-up processes and reduce waste.
5. Monitoring environmental performance indicators (emitted gases, return water).
6. Automatically create an updated database.
7. Determining and analyzing the causes of the maintenance pattern (breakages, leaks).
8. Smart management around the clock.
9. Monitoring variables in production systems.
10. Smart planning and coordination between the relevant authorities.
11. Analyze variables in the consumption pattern.





Digital transformation in SWCC

Due to SWCC's orientation towards the optimal use of digital applications, 2021 witnessed a remarkable development in terms of digital transformation, which is one of the main pillars to achieve the Kingdom's Vision 2030. We have taken many steps and launched many applications and programs to speed up and automate our operations, including:

Development of the technical infrastructure of production systems

- Improving the laboratory system and updating all related reports to reflect the new identity of SWCC
- New reports monitoring log entries and operations.
- Develop and improve the quality control and tracking of water production.

The launch of the enterprise application on smart devices

- Launching SWCC's application in smart devices with its new version; It presents the services professionally, and it is an application available on all smart devices.

Developing an application to measure the efficiency of the services provided

- SWCC allowed all its employees to evaluate the services provided to them and to interact with the various departments by sending inquiries and receiving responses.
- The availability of services and systems rates reached (99.5%)

Launching a communication platform

- A platform through which news, offers, and circulars are published, which helps in disseminating content, enhancing communication, and information sharing among all employees of SWCC.

External website development

- Launching the new website to enhance SWCC's identity, vision, values, and objectives of SWCC.

Opening Unified Gate

Contributed to raising the level of services provided to SWCC's employees, through the unification of service channels, and the ease of following up on requests from the concerned department.

Launching of Raed program

- It is the largest digital transformation program for SWCC.
- All phases of the program took into consideration the application of the best practices appropriate to SWCC as a first-class industrial environment.
- The program is designed to include (13) systems from the interconnected and integrated SAP portfolio to contribute in raising the efficiency of operations and operational procedures.



The Innovation of SWCC



We have earlier adopted the 2030 Sustainable Development Goals (SDGs), as our work intersects with those global goals in more than one location, and regarding innovation and engineering development, where our work intersects with Goal 9 of the Sustainable Development Goals: (industry, innovation and infrastructure) .

Everything we do to serve the desalination sector is based on innovation because of our constant quest to find innovative solutions to many challenges facing the desalination industry, which made us support scientific research that would enhance those solutions through the Institute of Research and Desalination Technologies, which works within an innovative framework with our creative and qualified engineers for innovative development work to achieve the objectives of the Kingdom's Vision 2030, and to maximize the local scientific and technical content with the aim of producing desalinated water from the sea in response to the growing demand for water with a good quality that matches local and international specifications along with competitive prices, to contribute to improving the quality of life, which positively affected SWCC that conducted many scientific researches, obtained many patents, developed desalination techniques, and improved many methods that enhance SWCC productivity.



Success Story

Desalination Technologies Research Institute (DTRI)

1987 witnessed the launch of the Desalination Technologies Research Institute to be the entity responsible for scientific research, development, and innovation in SWCC, with a Commitment to the values of excellence, transparency, service, cooperation, and integrity.



During the years of our work and due to the growing experience and responsibilities of the institute, its name was changed to (Desalination Technologies Research Institute) to be the only research entity in the region specialized in researching the saline water desalination industry that support the process of the desalination industry in the Kingdom of Saudi Arabia. Currently, the institute has an infrastructure, specially prepared for research, testing, and development purposes, which contains:

1. Large laboratories equipped with the latest analysis and testing techniques: the laboratories of the Chemistry Department, the laboratories of the Corrosion Department, and the Laboratories of the Environmental and Marine Biology Department.
2. Eight pilot plants covering the main desalination techniques to be used in various research and evaluation purposes for different industrial materials.



The Nature of research

- 1 Seawater desalination research.
- 2 Research to solve the problems of desalination plants.
- 3 Applied research.
- 4 Research for testing and examination of materials and equipment.

The services of Institute

- 1 Providing engineering and scientific studies.
- 2 Providing consultancy services.
- 3 Providing projects evaluation services.
- 4 Water quality analysis and testing services.





Total samples completed in the institute's laboratories for the year 2021

Project Name	Achieved Samples
Environmental Monitoring Project	47
Water Quality Control Project/Production Systems	720
Gap Fixing Project Samples	33
Water Quality Monitoring Project / Transmission Lines & Dams	1,032
Environmental Monitoring Project	2,649





Innovative efforts

Our continuous efforts have resulted in obtaining the best innovative solutions to serve the desalination sector, and we have achieved results that have contributed to placing us on the map of innovative corporations in the region and the world with our following innovations:

The Innovation	The Description
future units	They are innovative mobile water desalination units, which achieved an unprecedented figure in electricity consumption of 2.27 kilowatt-hours per cubic meter.
A new generation of reverse osmosis membranes	It was developed in contract with the relevant manufacturers of films, which achieve a higher efficiency of (15-20%) than the films manufactured globally.
Zero Liquid Discharge technique	To maximize the utilization of the minerals of the return water.
Magnesium ion production	Production is carried out from Nano units in the Shuaiba production system and added to drinking water; To improve indicators of glucose control and insulin resistance in patients with type 2 diabetes in an applied project, considered the first of its kind in the world.
Benefit of plankton sea water intake system	In improving soil quality for agricultural purposes.
Activate artificial intelligence applications	By simulating virtual reality in the design, operation and maintenance processes.
Use of high pressure pumps	Energy recovery system (I-Save) in an innovative and highly efficient manner with the aim of increasing efficiency and reliability.
Usage and application of solar panels	It is carried out with an automated cleaning system with the highest efficiency in the region and the Middle East for future mobile systems.



Awards and certificates

Over the years of our work that spanned since 1974, SWCC has received many awards and certificates locally, regionally, and internationally, and the year 2021 was no exception that SWCC has received a numerous deserved accolades for this year as follows:



Recording a record in the Guinness Book of Records for the lowest energy consumption desalination system in the world, reaching 2.27 kWh/m³, and this record was achieved in the field of desalination industry for electrical energy consumption in production assets using reverse osmosis technology, in the mobile production unit with a capacity of 5000 m³/day.



Obtaining first place among government agencies in organizational excellence for the Pillars of Spending Efficiency Sustainability Program.



Receiving the award for the best water desalination company in the world for the year 2021 in the international competition organized by the global organization of Global Water Intelligence "GWI"



Obtaining a certificate of recognition of organizational excellence from the European Organization for Quality Management, and it received a high evaluation (4) stars, as a result of its commitment to the highest standards of organizational excellence.



Obtaining the award for practical excellence by creating creative opportunities by raising operational efficiency by reducing the cost of production per cubic meter.



SWCC has obtained the ISO 9001 Quality Management System Certification, which confirms that we follow structured procedures and high standards in many areas.



SWCC's Governance

In SWCC, We have committed to implement the best governance practices that are compatible with the government approach of KSA, and to that, we have conducted our business according to the highest ethical standards, and in accordance with the principles of accountability, justice, and transparency that govern our relationship with stakeholders, and this is represented by permanent work to enhance trust between us and our society with a commitment to integrity in everything we do, and the adoption of global standards for corporate governance and decision-making related to our growth. Accordingly, we adopted and applied an organizational governance structure that provided us with frameworks and procedures related to SWCC in accordance with the requirements of the Saudi kingdom regulations, the United Nations Global Compact (UNGC), and the requirements of the organization of Economic Cooperation and Development (OECD).

Since the implementation of corporate governance requires us to adhere to the rules of functional conduct, the senior management has established a solid governance system, and has defined clear standards for the implementation of our daily operations, and procedures related to decision-making.

In addition, the commitment of the senior management to be the ideal model for employees for transparency and integrity, which contributed to the formation





of a strong organizational structure capable of accountability and delegation of powers, activating internal auditing, forming committees and managing risks. To protect SWCC from illegal practices, including the acceptance of gifts and bribes, and suspicions of corruption SWCC has adopted the following principles of governance that are committed to applying at all levels and activities:



SWCC Governance Structure

SWCC's Board of Directors is the dominant authority over its affairs, disposing of its affairs, setting the general policy that runs on it, and monitoring its implementation. Therefore, our Board of Directors leads the administrative and economic system of SWCC, with a highly qualified administrative team capable of fulfilling its obligations, within a framework of control and transparency, where Board members work on consolidating SWCC's leading position in the application of corporate governance principles by committing to implementing its charters and governance standards

Board Members

The Board of Directors consists of (8) members of recognized competence and integrity, led by His Excellency Eng. Abdulrahman bin Abdul Mohsen Al-Fadli, Minister of Environment, Water and Agriculture, Chairman of the Board of Directors of SWCC, His Excellency Eng. Abdullah bin Ibrahim Al-Abdulkarim, Governor of SWCC, and the rest of the honorable members of the Board that form a professional management team with high administrative capabilities that qualified them to fulfill their obligations towards SWCC.



Eng/ AbdulRahman Bin AbdulMohsen Alfadly
 Minister Of Environment And Water And Agriculture
 Chairman Of SWCC Board Of Directors



Mr. Abdul Rahman bin Muhammad Al Zughaibi
 Deputy Minister For Economic Affairs And Investment At MEWA
 SWCC Board Member



Eng. Badr bin Ali Al-Haqbani
 Assistant Undersecretary for Projects MOMRA
 SWCC Board Member



Eng. Abdullah Ibrahim Al-Abdul-Karim
 SWCC Governor
 Deputy Chairman of the Board



Mr. Jamal bin Ali Al-Kushi
 CEO of Gulf International Bank-
 SWCC Board Member



Mr. Abdulaziz bin Saleh Al-Rabdi
 CEO - ESR Office for financial advisory
 SWCC Board Member



Mr. Haitham bin Abdul Rahman Al-Tareef
 Deputy Minister For Public Budget Minister Of Finance
 SWCC Board Member



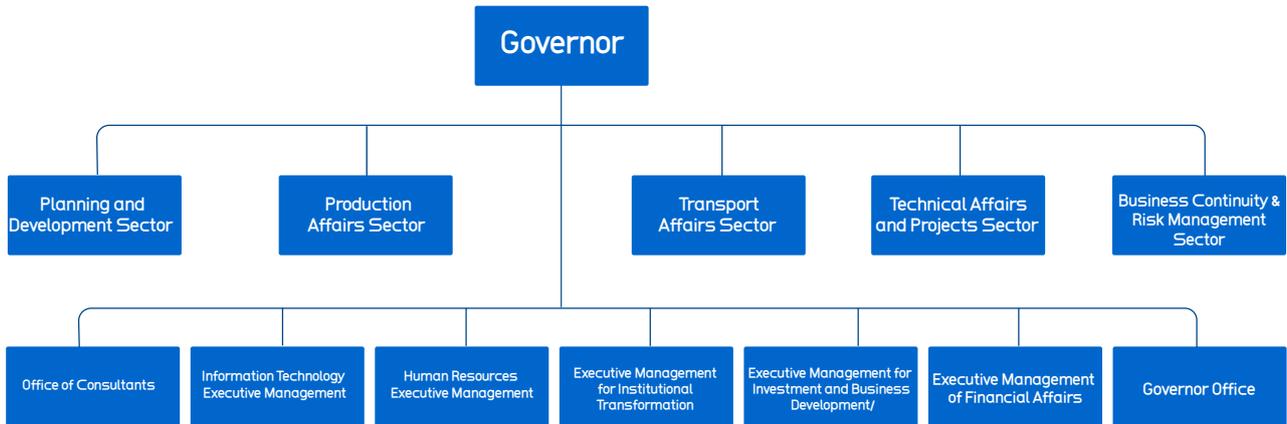
Mr. Nasser bin Hadi Al-Qahtani
 Undersecretary of the Ministry of Energy for Electricity Affairs
 SWCC Board Member

Authorities of Board of Directors.

- 1 Issuing decisions and executive regulations related to the organization's workflow system in terms of technical and administrative aspects.
- 2 Issuing the organization's personnel list after preparing it in agreement with the General Personnel Bureau.
- 3 Issuing the financial regulation of SWCC after preparing it in agreement with the Ministry of Finance and National Economy.
- 4 Approval of SWCC's draft budget and final account.
- 5 Setting rules for granting remunerations for the various types of activity of SWCC and determining their categories.
- 6 Establishing, buying, selling, renting, and leasing real estate to achieve the purposes of SWCC.



Organizational Structure



Responsibilities of SWCC's governor

- 1 Representing SWCC's relations with others, and in front of the judiciary within the limit of the powers granted to him.
- 2 Implementation of the decisions of the Board of Directors
- 3 Propose, implement and supervise SWCC's plans and programs, after approval by the Board of Directors.
- 4 Supervising the preparation of SWCC's general budget draft and the final account draft and submitting them to the Board of Directors.
- 5 Supervising SWCC's employees and defining their competencies, and issuing administrative decisions, and controlling the proper functioning of work .
- 6 Issuing exchange orders for SWCC's expenses, and he may delegate others to do so.
- 7 Propose the executive regulations and decisions related to the organization's workflow system and submit them to the Board of Directors.
- 8 Exercising the competencies that the decisions of the Board of Directors, the rules, and regulations of SWCC give him the authority to do.
- 9 Preparing the annual report on SWCC's activity and submitting it to the Board of Directors.
- 10 The Governor may delegate some of his powers to others. The board of directors is the reference for SWCC's governor.



Internal Auditing

Given that the General Department of Internal Audit enjoys absolute authority to access any of SWCC's websites, and the ability to have full access to all information, documents and employees, which contributed the fact that it carried out its tasks in line with the planned lines of auditing; To verify objectively and independently on the efficiency and effectiveness of the internal control systems, the internal audit also carried out a number of special and unscheduled tasks. During 2021, the internal audit submitted its reports regularly to His Excellency the Governor and the Audit Committee; reviewing the progress made on its plans and tasks, and the most important observations and conclusions related to the efficiency and effectiveness of the internal control system along with continuing to address those observations.

The General Department of Internal Audit has modified its strategy in line with the objectives and strategy of SWCC to contribute effectively to the realization of the goals and meet the expectations of the officials, as these changes contribute to focus on the highest risk of SWCC, and to provide reliable and high-quality reports in a timely manner to stakeholders, raising the efficiency and effectiveness of audit processes in addition to attracting highly skilled staff.



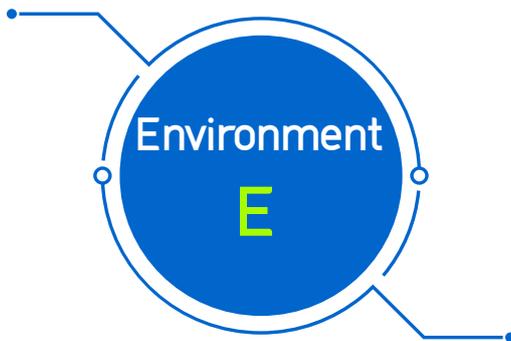




Environment, Social and Governance (ESG)

Axis

- Switching to renewable energy sources.
- Adequate use of natural resources.
- Environmental protection and management.



Orientation

- Use of renewable energy sources (implementation of the carbon-neutral plan).
- Increasing the use of clean energy by 20%.
- The integrated program for adequate use of natural resources.
- Achieving a circular economy.
- Reducing the consumption of desalinated water by 20%.
- Achieving (2.19) kw/hr for each m3.
- Applying the highest environmental standards (studying and evaluating the environmental situation).
- Receiving the Environmental Permits from Legal authorities.
- Starting to plant trees to reach (5 million trees) by 2030.

Axis

- Human capital.
- Social development.
- Economic development.



Orientation

- Health and safety.
- Training and development.
- Achieving (zero) fatal accidents.
- Compliance with the Safety Management System (SMS-12) by (100%).
- Empowerment of national cadres.
- Raising culture and community awareness.
- Organizing cultural events and participation.
- Supporting local content and increasing production.
- Localizing the desalination industry and empowering national cadres.
- Increasing the percentage of local content to (55%).

Axis

- Governance and Compliance.
- Research and innovation.



Orientation

- Corporate governance.
- Regulatory and behavioral compliance.
- Data governance and automation.
- Improving the evaluation of the organization's governance by (35%)
- Automation of procedures and performance indicators.
- Research and development support.
- Adopting and developing modern innovations.
- Adopting smart and sustainable solutions.



Application of Governance

Our management adopts the principles of governance in line with the responsibilities entrusted to our administrative staff through the application of the following:

The responsibility	Legal and humanity.
Accountability	In the relationship between us and our stakeholders.
Transparency	Disclosure to enable stakeholders to evaluate our performance.
Justice and Equality	Dealing with everyone.
Grant permissions to branches	To speed up work and distribute responsibilities.

To ensure the application of transparency that frames our corporate governance, we have worked to implement the best governance standards and measures in terms of dealing with everyone with fairness and integrity. Moreover, we have strengthened the principle of accountability in full compliance with the regulations of the Kingdom of Saudi Arabia and international frameworks. In addition, working to educate our human cadres on the importance of governance fighting corruption besides the need to comply with activating the role of women in SWCC in line with the Kingdom's directions in this field, and to carry out our sustainable business in line with the requirements of stakeholders.

And because we know that our strategy must be integrated with the requirements of sustainable business, we have adopted the practices that complement our business and values. Since we are aware of how importance is to pay attention to human rights sanctioned by the Kingdom, and international treaties such as the principles of the United Nations Global Compact (UNGC), the Universal Declaration of Human Rights (UDHR), and what is stated in the requirements of ISO 26000 related to corporate social responsibility, we have worked to provide our services to all segments of society and partners in a manner fair without discrimination with our commitment at all times to play our role as producers of the most important natural resources ever to be our daily business and operations that we do around the clock in accordance with the highest professional standards.



Promote ethics and integrity

Management Approach

We are aware that corruption has significant legal and financial repercussions, as well as its negative impact on our stakeholders and the regions in which we operate. Therefore, SWCC applies compliance policies and internal audits to reduce risks associated with any suspicions of corruption.

Over our nearly half-century of work, we built our strategies to achieve our institutional goals, and to stand up to any suspicion of corruption cases. Therefore, we have strengthened in our employees the spirit of integrity that leads to devotion to work, and compliance with the Kingdom's strict regulations to control the scourge of corruption.

During our relatively long journey, we based our organizational culture on transparency, and therefore we worked to inform our administrative staff at all levels, and the rest of the employees all understand the importance of standing up to any suspicion of corruption, and they deal according to the paragraphs approved by us in the Charter of Professional Conduct, and they are aware of the Kingdom's policies in the matter of the fight against corruption that we pursue as a government corporation.

To facilitate the reduction of potential suspicions of corruption, our doors are always open to report any incidents of any suspicion of corruption, in addition to our possession of official channels to report any suspicion of corruption in strict confidence besides our comprehensive procedures that allow us to investigate these cases and take the necessary measures against perpetrators, and then submit our report to the competent security authorities for full enforcement.

In 2021, we recorded our organizational happiness, as we did not have any suspicion of corruption, which reassures us of corporation work whose senior management constantly strives to achieve security and stability in our institutional society in which professional ethics prevailed, which formed the basis for practicing the government job in all honesty, and contributed to preventing the spread of nepotism and financial and administrative corruption in several ways, including:



- 1 Commitment to implement the strategy to combat institutional corruption.
- 2 Promote the values of ethics and integrity.
- 3 Internal control and auditing of financial operations.
- 4 Adopting preventive measures and measures and digital solutions for all internal and external operations.
- 5 Enhancing the principle of transparency, accountability, and enforcement of the system.
- 6 Compliance with government preventive measures.
- 7 Ensuring the application of an accurate and strict accounting system, and continuous follow-up of accounting procedures.
- 8 Automate all our processes to reduce any suspicion of corruption.
- 9 Stakeholders' participation in the reports that are made to them of all our work transparently.

Risk Management

Management Approach

Currently, risks have become one of the most important challenges that the business environment poses to economic corporations in general, and it has become an element that cannot be ignored in preparing strategies to deal with emergencies and crises. Therefore, SWCC has committed itself to adopting, consolidating and supporting business continuity and risk management as basic procedures and a tool to support decision makers in all sectors because focusing on this aspect will contribute to identifying the size of the risks and addressing them, measuring the amount of uncertainty, identifying the opportunities and threats facing the organization, and analyzing them based on realistic analysis of the risk structure, and the use of appropriate standard and mathematical models to confront them at the lowest possible cost.



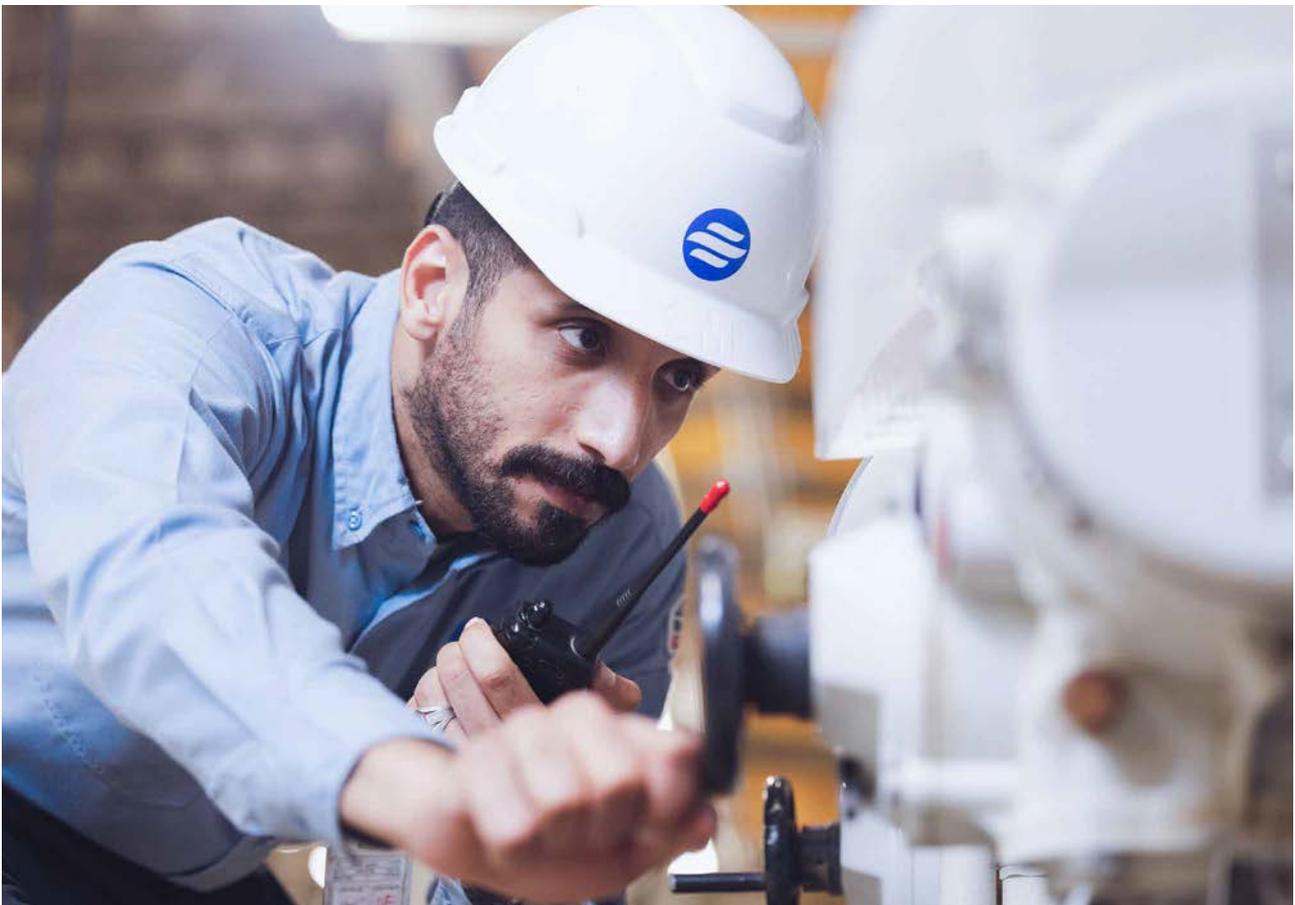
Therefore, SWCC worked to establish the General Department for Business Continuity to enhance organizational flexibility and raise readiness to enhance awareness of the basic concepts of business continuity and international standards of ISO:22301, and to build scenarios for business continuity that included:

- The Contents

9	6	6	136	9
Production Plants	Transmission systems	Executive departments	Executed Drills	Executed Drills for executive management

- The result

Obtaining an evaluation of (95%) in the compatibility of the business continuity plan with the standards of the General Secretariat of the National Risk Council.





Pierce 100'



SWCC
3170-304

Pierce
BUILT WITH PRIDE



Risk Executive Committee

SWCC has established a general framework on risk management because it is very keen to protect its assets and its administrative and operational systems, so it worked to activate the role of the Executive Risk Committee, which worked on:

- Updating the risk management methodology by adding a strategic perspective to it and following up and evaluating the operational risks of production systems, water transmission systems and administrative units.
- Preparing and developing (10) cards for strategic risks and approving them.
- Updating and developing (11) a register of operational risks in production systems and water transmission systems.
- Evaluate and update (372) plans to mitigate operational risks for (8) production systems and water transmission systems.
- Anticipating scenarios and preparing proactive plans and precautionary measures based on the worst-case assumption to avoid possible crises and disasters.
- Preparing a general plan for emergency response and setting up a mechanism for fictitious evacuation plans.

Therefore, we are constantly working to activate our monitoring systems, and to raise the efficiency of our workforce with education and training in addition to ensuring the safety and installation of firefighting systems and implementing emergency response plans on an ongoing basis.





Emergency and crisis plan

The emergency and training plan adopted by us at SWCC is one of the most important steps in advance to face emergency incidents of all kinds in the facilities. One of the objectives of this plan is to provide the necessary protection for individuals and property, reduce losses, and facilitate procedures to deal with various emergency possibilities that may be exposed to desalination plants, identifying the existing dangers, the available means of protection, the proper procedures to contain the risks, defining the tasks and responsibilities of the departments concerned with dealing with emergencies and workers at their various levels, and providing a system and procedures that ensure the success of the coordination and communication process among the participating parties concerned with containing emergency cases in desalination plants, this take place through the following:

1. Dependence on the emergency and crisis executive plan in accordance with the national emergency response plan.
2. A training program for dealing with nuclear and radiological emergencies was implemented for the employees of SWCC under the supervision of the armed forces in the southern region.
3. SWCC has fulfilled the requirements of the National Risk Board by applying the approved standards for contingency plans.



Success Story

Emergency and Crisis Methodology (Marine Pollution Control)

Desalinated water production systems depend on seawater as a main source of production. Therefore, contamination of that water with oils and petrol is one of the risks and threats for which a proactive emergency plan must be prepared because of its direct harmful effects on equipment and the quality of the water produced. Therefore, to preserve and protect our facilities and equipment to ensure the continuity of operation to continue production, it is required to provide all the necessary equipment and supplies to deal with oil pollutants and prepare trained crews of workers.



As well as develop a system for immediate response to combat pollution once receiving any official reports of its presence in the nearby marine areas of desalination systems.



Methodological Components

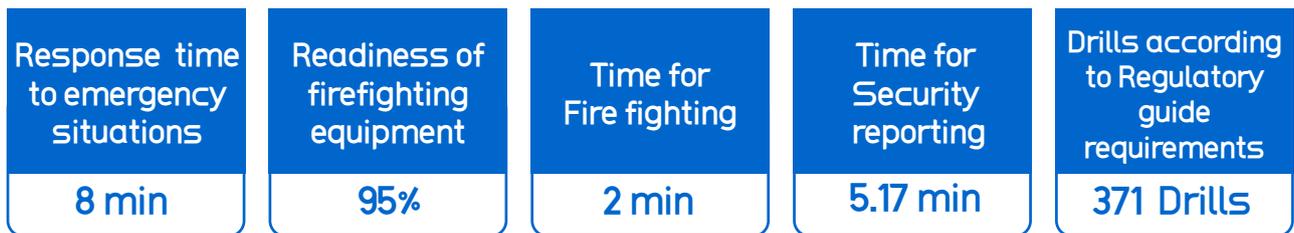
1. Work on an inventory of oil pollution control equipment to provide for deficiencies and maintain existing ones to maintain the quality of equipment in production systems.
2. Determining the potential harms of oil pollution and its impact on the production system, while carrying out hypothetical experiments to raise the level of response in coordination with the concerned parties.
3. Implement the comprehensive plan to combat oil pollution for all desalinated water production systems in the Arabian Gulf and the Red Sea, and work on reforming improvement points.
4. Protection of the exits and entrances of the production systems with rubber barriers to prevent the spread of any leakage if it occurs.
5. Training fully equipped teams to carry out daily inspection tours, as well as for rapid intervention when needed.



6. Signing agreements with various parties to achieve benefits for SWCC, which are:

- Information sharing and technical expertise in the field of marine pollution control.
- Strengthening joint cooperation on protection and response to oil pollution incidents.
- Conducting practical experiments on the hypotheses of combating marine pollution according to pre-agreed mechanism.
- Participation in awareness-raising activities related to combating marine pollution.
- Benefit from technical services and information in the field of marine pollution control.

Risk Reduction Results





Proactive Practices

Practice	Procedures
Integrative program	SWCC has implemented the integrative program between the departments of industrial security; To monitor the observations of impending accidents to contribute to the prompt treatment and correction of the observations.
Protecting and securing water tanks	Implementation of the security plan to protect and secure the water tanks of the Shuaiba water transmission system in coordination with the National Water Company, preparing for the Hajj season.
Providing flexible means of communication	Providing the latest flexible communication devices for all government security agencies associated with SWCC's projects, as well as the contractors working on them to contribute to the speed of information passing.
Raise the level of readiness	Establishing a protocol to define tasks, a communication mechanism, and responsibilities related to security, safety, environment and firefighting, preventing losses, and raising the level of readiness at all locations of the Transmission systems in cooperation with SWCC technicians.







Stakeholders

Our interest in stakeholders and knowledge of their requirements and needs stems from the fact that they are of paramount importance to us because they are affected by our business and affect it, besides the fact that they are every person or entity that affects or being affected by our business and projects positively or negatively, and they are divided into two main categories as in the following table:

Categories	Classification	Stakeholders
Internal	Staff	Departments, divisions, employees of all levels.
	Governmental entities	Ministries, agencies, institutions, others.
External	Dealers	Industrial, Commercial, Residential, Others.
	Partners	Universities, research institutes, industrialists, others.
	Suppliers Contractors/	Suppliers of goods and services, construction, and others.
	Investors	Domestic and international investment corporations, others.
	The next generations	Community members, organizations working in the environmental, social, and private sectors, and others.

We are aware of the advantages that arise from continuous communication and cooperation with stakeholders, so we make sure to meet their requirements to improve our performance, services and initiatives, also to meet their needs and comply with their expectations, and to ensure their satisfaction with our services and products, which made us strengthen our communication with them through initiatives, whether environmental or social, and we also opened channels of communication with government agencies because of organizational priorities in the government sector.





Evaluation of materiality

The concept of materiality is one of the most important frameworks related to preparing our report on issues that have the greatest economic, environmental and social impact, or that stakeholders see as being of importance to them, and that meet their needs, which means that stakeholders are of great importance to us as they represent the entities we work for, or in cooperation with, the study of their requirements and needs contributed to highlighting the fundamental issues of relative importance to us because it showed our most important environmental, social and economic impacts, and identified priority issues for them, which made us work to review all these needs and evaluate what we have done based on the analysis of the relative importance matrix, which is our compass in guiding our work to achieve the satisfaction of stakeholders and our economic growth

Matrix Creation

During 2021, (28) issues related to the needs of stakeholders were identified, we studied and analyzed them, then built our matrix based on the following data:

- Issues of importance to stakeholders were identified and understood, benchmarking was conducted, and then aligned with the sustainable development goals compatible with the Kingdom's Vision 2030.
- Critical issues arising from the corporate strategy have been identified and understood through our internal procedures.
- We compiled the results in SWCC matrix and evaluated each issue based on its social, economic and environmental impact.
- We included in this report issues of high and medium importance, but we did not address issues of low importance.





Materiality Matrix Results

After completing the analysis phase, we listed the issues in terms of importance, the following table exhibits the results:

1	Availability and quality of water	15	Anti-Corruption
2	Availability and reliability of electricity	16	Compliance with environmental regulations
3	Emergency and disaster response	17	Relationship of management with employees
4	Occupational Health and Safety	18	Spending on infrastructure and services
5	Economic performance	19	Energy consumption
6	Efficiency of the institutional	20	Providing information to customers
7	Energy demand management	21	Carbon emissions.
8	Education and Training	22	Impact of services and products.
9	Research and development	23	Job dropout.
10	Local community	24	Limiting climate change.
11	Rationing water use	25	Environmental assessment of the resource.
12	Customer health and safety	26	Purchasing practice
13	Presence in the market	27	Waste
14	Saudization/employment	28	Supplier evaluation according to business practices.



Complaints and Feedback System

To enhance the principle of providing added value to employees and to achieve rapid response to their requirements and expectations, a mechanism for raising requests or complaints were launched directly on the Personnel Care Platform (Footprint), or by a phone call (11111) and e-mail (ecu@swcc.gov.sa).

The complaint's system is an electronic channel that allows employees to raise their opinions and submit their complaints related to work, and our role is to respond to their complaints or suggestions and study them as quickly as possible and in a positive manner away from bias, and procedures are carried out with fairness and transparency to reach the distinguished institutional performance, where the requests submitted through the platform vary, the most important of which are:

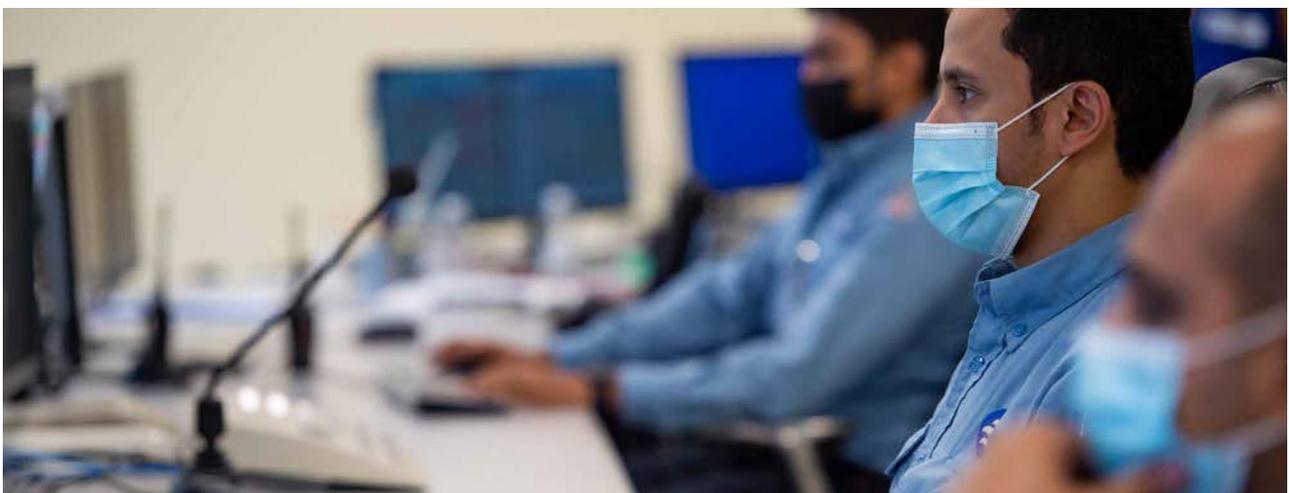
● Types of requests on the platform

Complaints	Suggestions	Inquiries	Bank requests	Financial dues
Transfer request	Medical Insurance	Updating data	functional freeze	Other

Requests and complaints

The number

The number of requests submitted on the platform for 2021	883
The number of complaints for the year 2021	85



Institutional Sustainability



Institutional Sustainability

During the years of our work in the water desalination and electricity generation sector, we were able to build structures capable of managing desalination systems, and maintain our role in achieving social, environmental, and economic sustainability, so that the results of our work are positively reflected on our communities. We also sought to encourage our private sector participation to engage in our business and invest with us to localize the water desalination industry because we realize that this achieves the Sustainable Development Goals (SDGs) and integrates with the Kingdom's Vision 2030.

We are committed to fulfilling the applicable regulation regarding environmental protection, energy production, and economic development, and we comply with the principles of the United Nations Global Compact (UNGC), the Sustainable Development Goals (SDGs), and ISO standard 26000 requirements for Social Responsibility Standards (CSR), and all other related frameworks. Moreover, we are committed to spreading a culture of disclosure and transparency through the annual sustainability reports that we voluntarily issue to stakeholders to see everything related to our institutional innovation through:

- 1 ▶ Optimum use of natural resources and environmental protection.
- 2 ▶ Use renewable energy and innovative technologies to protect the Environment.
- 3 ▶ Contribute to social and economic development.
- 4 ▶ Provide a sustainable water source for local communities and involve partners.
- 5 ▶ Develop local human capital and fairly employment and without discrimination.
- 6 ▶ Comply with applicable regulations for occupational health and safety.
- 7 ▶ Ensure the health and well-being of employees.
- 8 ▶ Apply governance standards and combats corruption in all its forms.
- 9 ▶ Achieve gender equality in terms of salaries, and other job benefits.
- 10 ▶ Launch initiatives that serve the community and the environment.



Sustainable Development Goals (SDGs)

SWCC contributed to the adoption of the Sustainable Development Goals (SDGs) due to the relevance of most of these goals to our development activities, which made them a qualitative addition to us when voluntarily integrated with our business based on our conviction of their value. Given that the sustainable development goals require us to cooperate and work with stakeholders in a pragmatic manner, so that we can make the right choices to improve life sustainably for us and for future generations, stand in the face of environmental, economic and social challenges, work according to the requirements of implementing those goals, and develop appropriate plans for that.

<p>1 NO POVERTY</p>	<p>Saudization of jobs and development of Professional experience for fresh graduates to facilitate their inclusion in the labor market</p>	<p>9 INDUSTRY, INNOVATION AND INFRASTRUCTURE</p>	<p>Create solutions to support and sustain the desalination and enhance the role of the Desalination Technologies and Researchs Institute.</p>
<p>3 GOOD HEALTH AND WELL-BEING</p>	<p>Providing high-level medical facilities and services, maintaining the health and safety of Employees, and promoting morals and integrity.</p>	<p>11 SUSTAINABLE CITIES AND COMMUNITIES</p>	<p>Equipping the plants with the latest technologies to suit the desalination industry and the production of electricity on a sustainable basis.</p>
<p>4 QUALITY EDUCATION</p>	<p>Enhancing employee training opportunities and supporting the activities of the Saudi Water Academy.</p>	<p>12 RESPONSIBLE CONSUMPTION AND PRODUCTION</p>	<p>Responsible management of natural resources, proper disposal and recycling of waste, and health and safety of workers.</p>
<p>5 GENDER EQUALITY</p>	<p>Achieving gender equality in jobs and entitlements and empowering Saudi women.</p>	<p>13 CLIMATE ACTION</p>	<p>Replacing the thermal plants with environmentally friendly reverse osmosis plants.</p>
<p>6 CLEAN WATER AND SANITATION</p>	<p>Producing high quality drinking water and recycling sewage water to use it in irrigation.</p>	<p>14 LIFE BELOW WATER</p>	<p>Apply sustainable solutions to protect the marine environment.</p>
<p>7 AFFORDABLE AND CLEAN ENERGY</p>	<p>Using clean energy to reduce costs and reduce carbon emissions.</p>	<p>15 LIFE ON LAND</p>	<p>Increasing green spaces and participating in the Saudi Green Initiative.</p>
<p>8 DECENT WORK AND ECONOMIC GROWTH</p>	<p>Supporting productive employment and providing decent work for both sexes.</p>	<p>17 PARTNERSHIPS FOR THE GOALS</p>	<p>Strengthening national and international partnerships and signing development and research agreements and MOM.</p>



Corporate Sustainability Initiatives for 2021

SWCC has implemented several initiatives within the National Transformation Program to enhance the goals of the program, and effectively contribute to achieving the Kingdom's Vision 2030, which are shown in the followings:

Enhancement of desalinated water sources	Increase efficiency and performance	Building local content capabilities
SWCC has established systems for producing, transporting and storing desalinated water to meet the growing needs for water.	By raising the efficiency of SWCC's performance in all its sectors, to keep pace with the planned expansion of its future roles, and its readiness to transform to work with the highest efficiency and at the lowest possible costs.	By achieving sustainable progress in supporting initiatives to localize the desalination industry, raising the proportion of local content, and expanding research and engineering partnerships locally and globally.
Green Saudi Initiative	Quality of Life Initiative	Brine commercial investment initiative
As SWCC is fully out of climate change challenges, we launched an initiative to plant (5) million trees on an area of (12) million m2 under the Saudi Green Initiative to contribute to the disposal of (120,000) tons annually of carbon emissions.	The initiative aims to raise the level of quality of life and services provided to the housing of employees and their families, by providing luxury requirements such as: sports halls, children's entertainment areas, periodic	By taking advantage of the brine resources in the production systems in (Jubail, Yanbu and Ras al-Khair), effective economic investment, and promoting commercial transformation in the desalination industry through strategic partnerships with investors and manufacturers.



Environmental Sustainability



Environmental Sustainability

Management Approach

Our interest in the environment and its preservation stems from our understanding of the institutional responsibilities that the environment is the surrounding in which we live, and through that environment, we can deal with the requirements of life. Furthermore, our awareness that economic development, continuous population growth, rapid urbanization, and the increasing demand for water and energy are all factors that create environmental challenges in the Kingdom of Saudi Arabia. Therefore, we support the trends aimed at protecting it in line with the determinants of the Kingdom's Vision 2030 and the Green Saudi Initiative, the initiative of the National Program for Environmental Awareness and Sustainable Development, the National Environment Strategy launched by the Ministry of Environment, Water and Agriculture; To contribute to enhancing biodiversity, combating climate change, and achieving development visions that preserve the aesthetic components of the environment, and protect our water and other natural resources.

Environmental Management System

SWCC produces desalinated water to support the human presence on the territory of the Kingdom to contribute to enhancing the quality of life and works to purify and recycle wastewater to support vegetation cover, which means that our work is in the interest of the local environment and its sustainability, and to achieve the integration of our environmental business, we comply with the requirements of protecting the environment. The environment surrounding our systems prompted us to adopt the (Environmental Management System) in accordance with the requirements of the international standard (ISO:14001), the specification that has been developed to reduce activities that negatively affect the environment, and defines the controls for those activities, including the use of natural resources, the circulation of waste treatment and energy consumption to provide a safe and healthy environment in all facilities and sites of our corporation, in addition to making the utmost efforts possible to reduce the negative effects of our activities to achieve environmental sustainability and implement its requirements by adhering to the application of rules and regulations followed by international standards besides protecting production systems from pollutants work to rehabilitate, train and sensitize employees to the necessity of implementing the environmental management system for business development and expansion of thousands of jobs move towards opportunities to contribute to reduce waste, reduce unnecessary costs, and preserve the environment.



Environmental Management System Objectives

- 1 ▶ Promote awareness of Environmental Policy and Practices among stakeholders.
- 2 ▶ Adopt the risk-mitigating approach for all our activities in different facilities.
- 3 ▶ Minimize the impact on the environment through pollution prevention.
- 4 ▶ Comply with applicable legal requirements related to the Environment.
- 5 ▶ Plan and perform work in accordance with the Environmental Management System.
- 6 ▶ Ensure that employee are trained on environmental protection rules.
- 7 ▶ Continually improve our EMS to achieve a pollution free environment.
- 8 ▶ Provide a clean, safe, and free of pollution environment for employees.
- 9 ▶ Rationalize the consumption of energy and natural resources.
- 10 ▶ Reducing pollution and reduction of natural resource consumption.
- 11 ▶ Provide a clean, safe, and free of pollution environment for employees.
- 12 ▶ Continuous improvement of environmental performance.
- 13 ▶ Establish a framework capable of confronting potential risks.



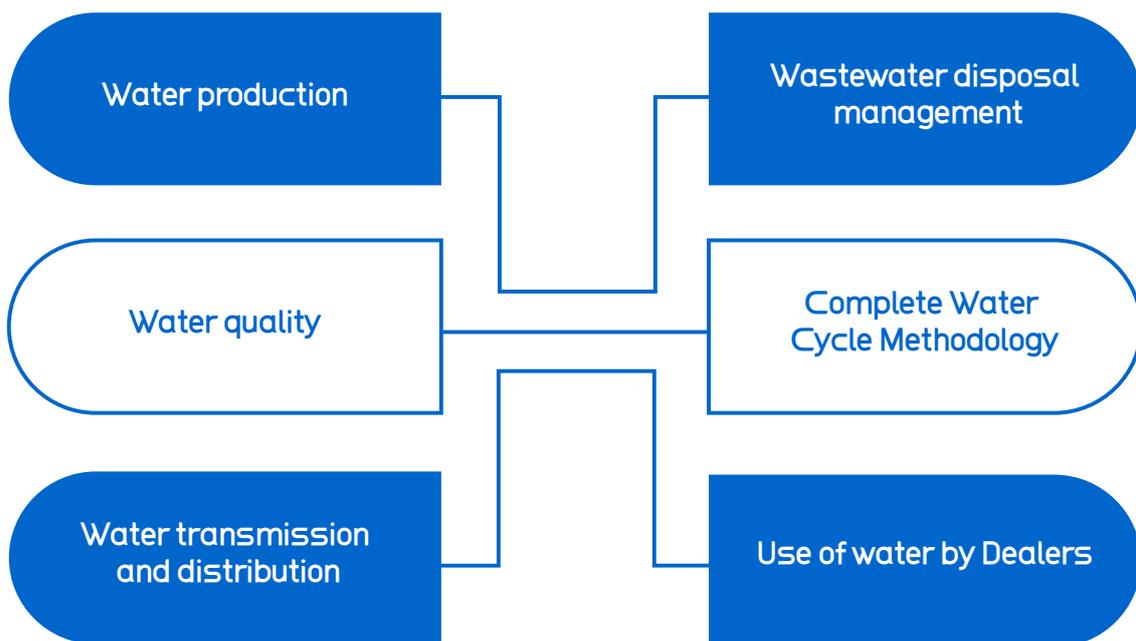




Water File

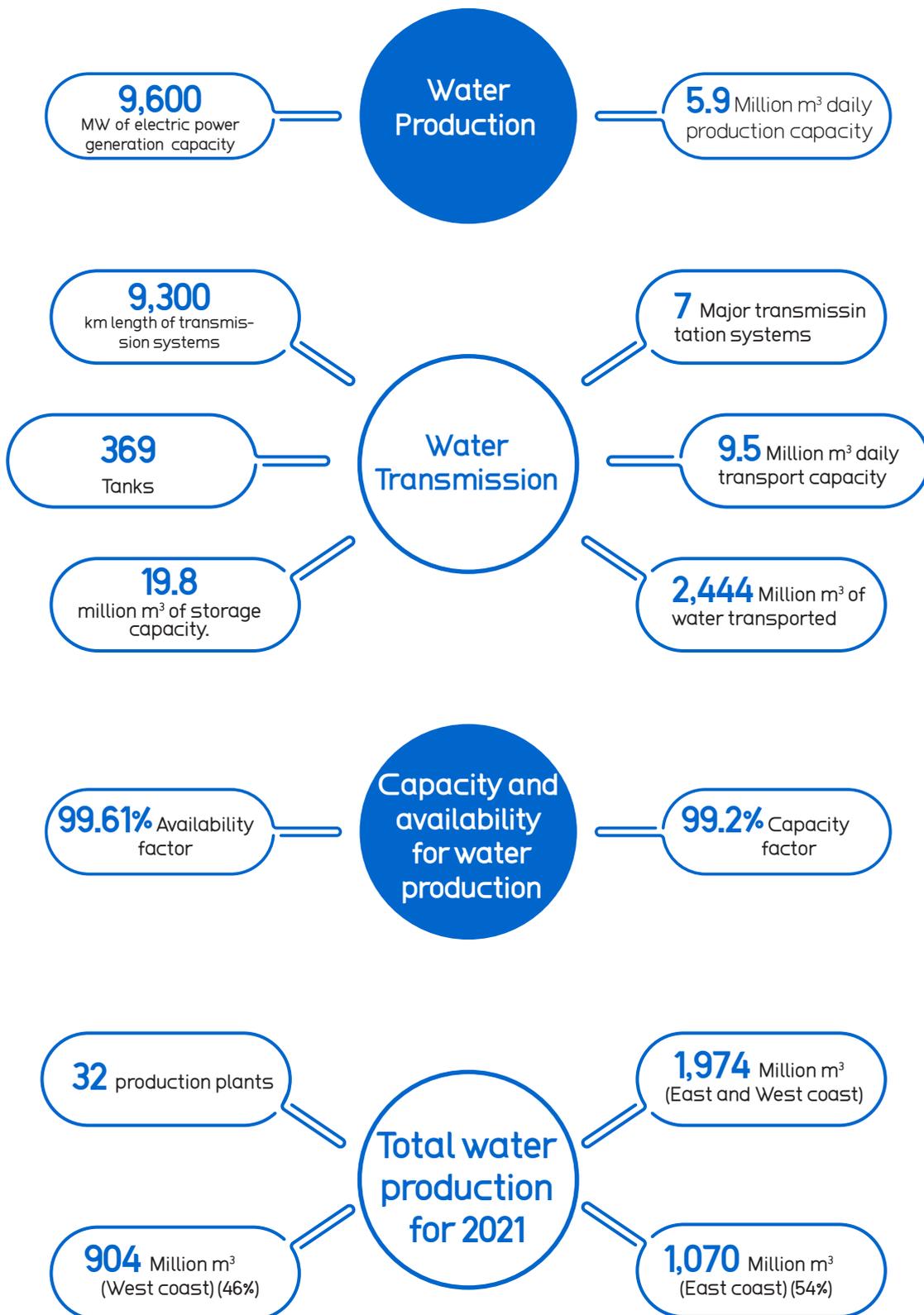
Management Approach

The Kingdom of Saudi Arabia faces many challenges related to water suitable for human use due to the unsustainable use of water resources as well as the limited stock of non-renewable groundwater, which suffers from accelerated depletion due to dry climatic conditions, which leads to high demand for water to meet the requirements of the population along with the increasing requirements of the agricultural and industrial sectors, which exacerbates the problem of water scarcity in the Kingdom. Therefore, we at SWCC are constantly striving to develop the water sector by setting policies and regulations, applying work mechanisms, and adopting plans to improve the performance of SWCC, providing all means and possibilities to improve water services, besides applying modern technology to ensure the security of supplies by achieving the maximum production efficiency. We do our best to rationalize the consumption of water and energy in our operations, and we constantly call on dealers to ration their use of water with our commitment to provide it adequately and maintaining its quality. Accordingly, our management approach to water issues focuses on the following fields:





Water Production and Transmission





Water Quality

Regarding that we operate according to strict standards and requirements, we are constantly working with great care regarding the quality of our pure water; Because we are responsible for meeting the quality of the water we produce in our production facilities to our applicable quality specifications, which are compatible with the World Health Organization (WHO) guidelines for the quality of drinking water that we apply in full. We monitor the quality of water throughout the network, and collect water samples from pumping stations and tanks throughout our stations where Samples are tested for pH, turbidity, chlorine dioxide residues, and electrical conductivity. Over the years of our work, SWCC has made qualitative leaps in terms of ensuring that drinking water is almost (100%) free of bromate, which means the quality of water that reaches our water beneficiaries in different sectors.





Water Transmission and Distribution

The increasing need of desalinated water dealers is a concern for us, so this prompted us to do our best to secure the increasing demand for water in addition to transport and distribute it responsibly and fairly. Given the importance of this requirement, Cabinet Resolution No. (32) was issued on 11/1/1442 corresponding to 10/9/ 2019 approving the establishment of a water transportation and technology company to be an independent state-owned company to handle the operations of managing, operating and maintaining water transmission, storage and attribution systems in various regions of the Kingdom.

Regarding that, the year 2021 was complementing our success in meeting the Kingdom's water needs, including our work to supply the holy sites of water to cover their needs throughout the year, which reflected our commitment to providing in cooperation with the National Water Company by following advanced mechanisms in transportation and distribution. Once the potable water is produced, we store it in the tank complexes of our systems to meet the large demand for water, and then the water withdrawn from the tanks is distributed to dealers through pipes, where the length of the water transfer steps is more than (11,600 km), and the water is pumped through Strong pipes that are installed with a specific scale according to specialized engineers to prevent water leakage during pumping. Therefore, our engineers manage the pipe network according to a plan based on reducing water losses to reduce cases of water leakage we monitor around the clock.

As for the distribution of pure water, the National Water Company is responsible for distributing it to citizens, and it is the body responsible for billing where the (water regulator) monitors the quality and integrity of the process.





Water Recycling

To integrate our water services, we at SWCC took the initiative to recycle sewage water to make it fit for consumption and use it to irrigate plants and industrial uses, and so on, due to its low cost. Work has been done to draw from this water to meet the increasing needs of the continuous demand for water, especially for the interior areas far from the sea, as well as the great shortage in the amount of fresh water available, which prompted us to use the best international technologies to purify this type of water, as biological sterilization systems transform sewage water to water of high purity, and make it at the level of the chemical and organic composition of natural drinking water to fill the severe shortage in the amount of fresh water available for consumption, and at the same time work to benefit from the presence of the large and huge amount of sewage used daily, so it is important to recycle those Water and its placement as part of a water saving strategy that is carried out using advanced technological systems that save energy consumption, and mitigate the impact of desalination systems on the environment and marine life.

The emergence of modern technologies in the field of wastewater recycling in most of the world's markets has encouraged us to develop this process to take advantage of it in various forms to produce more water capable of meeting our industrial and agricultural needs along with supporting biodiversity efforts.





Success Story

Sixth Goal of Sustainable Development Goals (SDGs) Clean water, hygiene



The sixth goal of the sustainable development goals is a goal that fully matches the tasks we do in SWCC, which mainly contribute to providing clean desalinated water in addition to treat sewage water to reduce water security concerns in the Kingdom of Saudi Arabia, given that the Kingdom is one of the most water scarce area. In line with the sixth goal of the 2030 Sustainable Development Goals, we have launched many plans and initiatives in compliance with the Kingdom's Vision 2030, the National Water Strategy 2030, and the National Transformation Program, all of which generally aim to develop a road map to achieve water security for the Kingdom, and here our role clearly emerges as we work in water production desalinated water to fully meet the Kingdom's needs, as we produce more than (5.9 million m³) daily, in addition to being the largest producer of desalinated water in the world, taking into account that we meet the needs and requirements of the Kingdom of desalinated water without differentiation between one region and another because of organizational justice is our standard. We are working to provide the industrial, agricultural and other sectors with their requirements of treated water.



Electricity Generation Management Approach

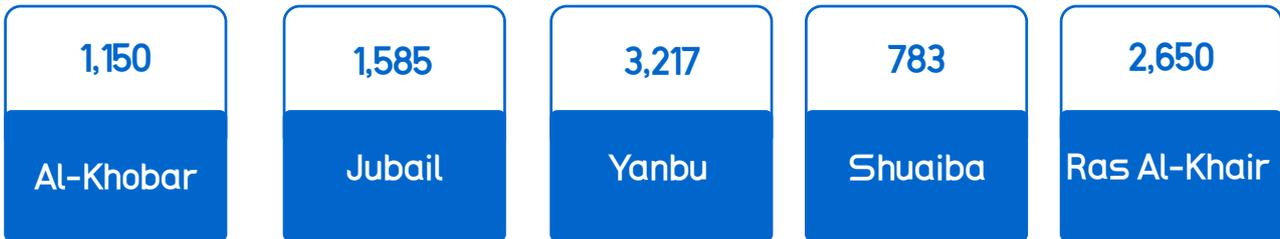
SWCC contributes to electricity generation as a by-product, as it works in parallel with the production of desalinated water to generate electric power through dual-purpose systems that generate electricity in addition to water production.



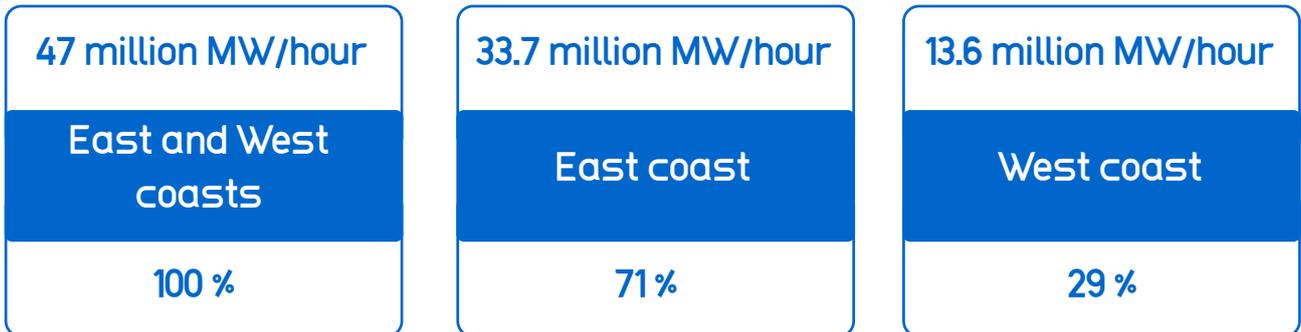
Since the plants operate in a multi-stage flash evaporation method, it was necessary to use part of that electricity to operate the station's facilities to benefit from the remaining electricity to be exported to the Saudi Electricity Company.

As for electricity generation, the total production capacity is 9,600 MW, and electricity is generated in thermal production systems (Ras Al-Khair, Al-Khobar, Jubail, Shuaiba, Yanbu) as follows:

● Produced Energy (MW) in production plants



● Electricity production for 2021





Renewable Energy

7 AFFORDABLE AND CLEAN ENERGY



Continuing our work in achieving the goals to reduce carbon emission and cost, we expanded the use of renewable energy technologies in the new production plants.

As we realize that the future of energy consists of using renewable energy, we have established our projects to support our directions and adopted a strategy to expand the use of clean energy in compliance with the requirements of SDG's seventh goal. Furthermore, we launched several initiatives to achieve these goals in all areas of water services. We built production plants that operate with renewable energy, Ex Al Khafji plant, which has (25%) renewable energy from the total electricity consumption, which is one of our ambitious projects in this field. Moreover, Jubail plant has a (20%) percentage of renewable energy. SWCC is working to present a successful model in the uses of alternative energy by targeting the supply of several assets with renewable energy in addition to the use of hydraulic turbines to convert the kinetic energy resulting from the flow of water into electrical energy to generate clean energy.

The System	Cost after implementing renewable energy (million of SAR)	Electricity procurement cost (million of SAR)
Water transmission systems between Jubail and Riyadh - Phase III with design capacity of (106) MW/hour	18.4	41.5
Production units on the west coast with design capacity of (44.9) MW/hour	20.3	45.6
Ras Al Khair and Riyadh Transportation Systems with design capacity of (110) MW/hour	8.6	18.8
Total	47.3	105.9



Success Story

Solar Water Desalination at Al-Fakhji Plant.

The Kingdom of Saudi Arabia is one of the best regions in the world in terms of the amount of solar radiation, due to the natural characteristics that made it the second place on Earth in terms of solar brightness after the Atacama Desert in Chile, which means that these high levels of radiation are important to ensure the economic viability of energy use. In response to the requirements of green and sustainable technology, work was carried out at the Khafji site, which enjoys a greater amount of global horizontal solar radiation, and a low level of direct solar radiation.

On the production level, the desalinated water is produced using the advanced (nanotechnology) of reverse osmosis developed by King Abdulaziz City for Science and Technology and the IBM Research Center, where nanomembranes are used to soften water and remove pollutants such as physical, biological, and chemical pollutants, to provide water safe drinking because nanotechnology provides the ability to prevent chlorine deposition, salt blockage, high flow, and bacteria buildup, as it is implemented with the highest efficiency and lowest possible cost.

● Project Outputs

60,000 m³ per day

**Desalination capacity
in the plante**

**90,000 m³ of
water per day**

Peak production

**10 MW of
electricity per day**

**Supplying electricity to
the desalination plant**





SWCC's initiatives, programs and activities in rationalizing energy and water consumption

All the procedures related to the rationalization of energy and water consumption are summarized in the work instructions. Awareness and sensitivity courses are periodically conducted in plants, below are some examples:

- 1 Turn off work machines before leaving the Workplace and when not needed.
- 2 Maintain air conditioners at (24 C), to reduce electricity consumption and close windows.
- 3 Report the water leakage cases, and repair them as soon as possible.
- 4 Use automatic water taps with sensors; To reduce the quantity of water used.
- 5 Wastewater is treated triple to benefit from it in irrigating crops. Furthermore, work is currently underway to apply the same approach to the rest of the production systems and residential complexes.

Continuous monitoring of environmental aspects and their impacts

SWCC has developed its procedures to determine the environmental aspects and their effects on the various water desalination activities, and has sought to take all necessary measures to reduce these effects on the surrounding environment, achieve more environmental commitment and work to immediately fix all environmental violations by the follows:

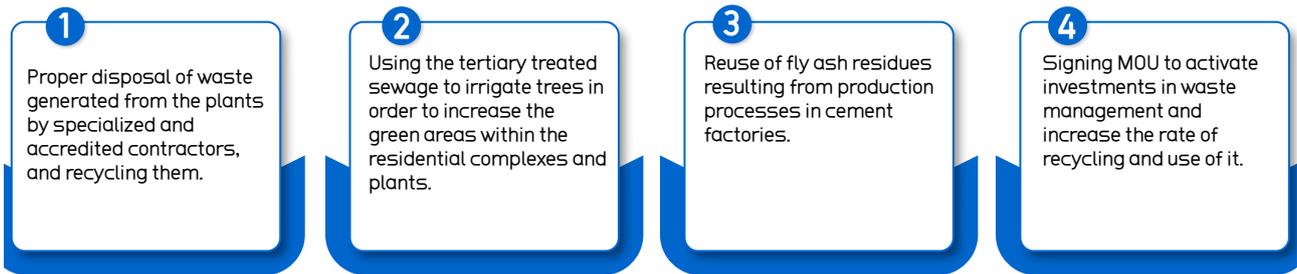
- 1 Conduct environmental impact assessment studies and marine surveys by approved companies to obtain the required permits.
- 2 Conduct periodic inspection visits and take appropriate and immediate corrective actions.
- 3 Provide Testing equipment to monitor periodically the pollutant (Noise, Water discharge, Ambient Air).
- 4 Digging groundwater wells for monitoring purposes and making sure no leaks coming from plants.
- 5 Continuous monitoring of outfall, and use of Zero Liquid Discharge technology.





Dealing with Waste

Our economic growth has contributed to an increase in the proportion of waste and the greenhouse gases it generates. In regard to reduce its impact, we have worked to implement the necessary procedures to manage waste by counting and classifying it besides setting the appropriate mechanism for its safe disposal in accordance with the environmental system through the followings:



Waste Classification



Waste Recycle





Tackling Climate Change



Climate change has a direct impact on our environment, economy, health, and societies, we in SWCC are committed to taking the necessary measures to address climate change and achieve the requirements of Goal (13) related to climate action (by controlling the carbon emissions in our plants, reducing fuel use, recycling materials, waste, and wastewater and to comply with Saudi Green Initiative, the Kingdom's Vision 2030, and the global pledge on methane to reduce global methane emissions by (30%) by 2030 through the (six-sector solution) proposed by UNEP in addition to working under the requirements of the Global Ocean Alliance, calling for the protection of at least (30%) of the global seas and oceans within the framework of measures for marine protected areas and other effective area-based measures (OECMs) by 2030.

Carbon Emissions

In compliance with the Kingdom's vision to achieve zero neutrality aimed at protecting the climate and stopping greenhouse gas emissions by 2060.

SWCC has developed a program to reduce carbon dioxide emissions, which defines the course of measures to gradually reduce emissions with taking into consideration the rising demand for water and electricity, SWCC has made many improvements to enhance the efficiency of supply management, so, it has worked to align the requirements with the strategic objectives of the Kingdom to reduce carbon emissions in the coming years, also a periodic Emissions testing is being done through approved contractors as per the USEPA methods.





The emissions during 2021 were estimated as follows:

10,496,314 Thousand Tons/year	35,080,19 Tons/year	49,644,75 Tons/year	151,996,01 Tons/year	3,628,20 Tons/year
Carbon Dioxide CO2	Carbon Monoxide CO	Sulfur Dioxide SOX	Nitrogen Oxides NOX	Particulate Matter PM

In confirmation of our commitment in this field, we have launched a number of initiatives related to reducing the costs of consuming electricity, fuel and chemicals to unprecedented levels, including:

1

The initiative to raise energy efficiency and improve the efficiency of assets in water production systems.

3

Develop a technology to absorb the emitted gases and benefit from them commercially by converting them into investment products, including (methane).

5

Reducing fuel consumption in the Ras Al-Khair production system, which led to a 17% reduction in emissions, and a saving of 4,500 billion BTUs annually.

7

Reducing the consumption of chemicals (50%) in the West Coast's production Plants

2

Shutting down my systems (Jeddah 4 and Yanbu 1), which led to the cessation of carbon emissions, and a reduction of emissions by about 150 thousand tons annually.

4

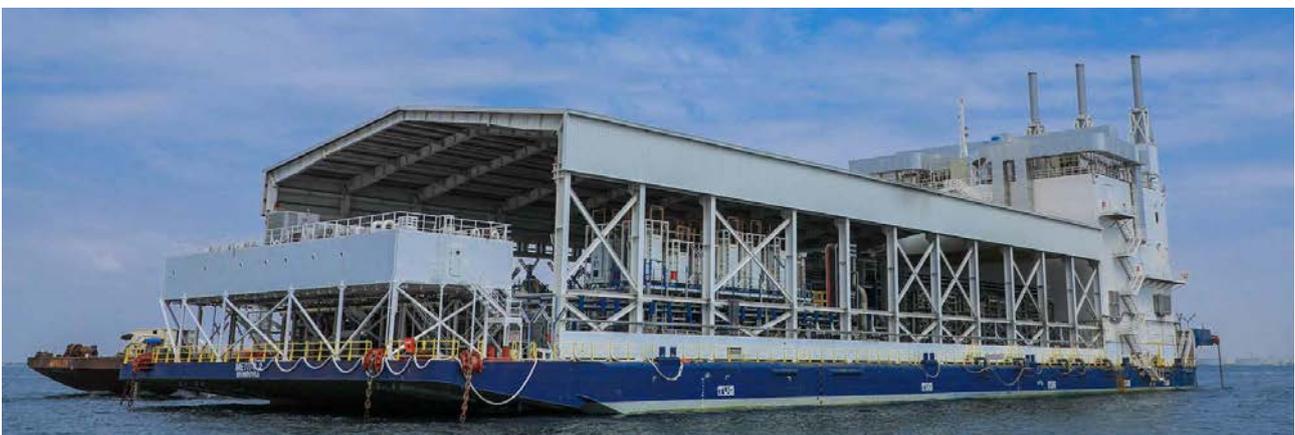
The use of liquid fuels was replaced by natural gas in the production system (Yanbu 3), which led to a reduction in emissions by (27.5%).

6

Commitment to plant 5 million trees by 2030, under the Saudi Green Initiative.

8

Use of portable and friendly reverse osmosis units environment for desalination with an unprecedented number Energy Consumption 2.27 KWh/m3.





Dealing with indirect emissions

Given that indirect emissions are a concern for us as they are part of the main problem. Therefore, we periodically monitor pollutants in the air surrounding production systems, where qualified and accredited bodies by regulatory bodies use calibration examination equipment according to the methodologies approved by the US Environmental Protection Agency (USEPA methods) along with the requirements of the National Center for Environmental Compliance Control so that measurements are taken at specific times to determine the extent of the environmental commitment, considering that the annual quantities of pollutants are not calculated as they are present in the surrounding air, and cannot be counted.

Mechanism For Dealing with Heat Emissions

The Intergovernmental Panel on Climate Change (IPCC) stressed the need to control greenhouse gas emissions by 45% by 2030 to reach zero carbon neutrality by 2050, given the Kingdom's commitment to the Paris Climate Agreement and its plan to reduce emissions, we are committed by applying the following procedures:

- 1 Replacing thermal systems with environmentally friendly technologies (reverse osmosis) and zero carbon emissions as an alternative to thermal technologies (MSF and MED).
- 2 Using clean fuels within the available capabilities, such as natural gas.
- 3 Carry out environmental checks for stack emissions and ambient air to ensure that the measurements do not exceed the permissible limit.
- 4 Use the following technologies to reduce emissions (FGD) and (ESP).





Environmental Compliance

We at SWCC realize that protecting the environment is the key to our success in securing the financial resource requirements of future generations of natural resources. Therefore, we believe in the need to enhance environmental protection efforts along the value chain of our operations, in the way we purchase products and services, and the management style and approach used to educate our customers about conservation practices, The environment, and rationalization of consumption of water and electricity, and we constantly strive to reduce our impact on the surrounding ecosystem We build by reducing emissions into the air emissions, reducing waste quantities, and ensuring our commitment to all relevant environmental legislation. We also adhere to the precautionary principle regarding the environment. During the year 2021, no violations of the environmental regulations or legislations were recorded against SWCC, and no complaints were received regarding environmental issues.





Environmental Inspection Program

1. Environmental inspection of production systems is carried out in accordance with ISO 14001 standards as well as in accordance with the requirements and requirements of regulatory bodies such as the National Center for Environmental Compliance, the Royal Commission for Jubail and Yanbu as well as in accordance with the requirements of SWCC's Environmental Management System on many occasions, including:
 1. Daily inspection tours by the environmental teams according to a clear plan that includes all facilities of the production system.
 2. The semi-annual internal audit work on all production systems in accordance with the requirements of ISO 14001 and the regulatory bodies.
 3. An annual external audit to renew the ISO 14001 certificates.
 4. Inspection visits by regulatory bodies (National Center for Environmental Compliance and Royal Commission for Jubail and Yanbu).

● Environmental Statistics



● Environmental Testing*



*The Environmental testing was performed in all SWCC plants.



Environmental initiatives during 2021

Beach cleaning

The employees, their families and school students were involved in cleaning SWCC's beaches in various locations

Planting 5 millions Trees

SWCC launched the initiative to plant 5 million trees on an area of (12) million square meters, to contribute to the elimination of 120 thousand tons of carbon emissions annually.

Increase the Environmental Awareness

- Participation in the activities related to Environmental Week.
- Providing awareness sessions, and publishing posters.
- Training of more than 1000 workers on the implementation of EMS.
- Participation in international environmental events.



Financial Sustainability



Financial Sustainability

Management Approach

Over the past decades, our financial sustainability has been linked to water desalination and the production of Electricity, and this qualifies us to be one of the largest institutions in the field of saline water desalination in the world and to localize the desalination industry with the support of our government. SWCC succeeded in dealing with supply chains, and building water desalination and electricity production plants, and making the distribution to many Saudi cities. Under the aim of continuous development to achieve economic growth, SWCC has worked on Replacing old plants with modern and environmentally friendly plants to increase production and financial revenues, On the practical level, we are working in parallel with the financial sustainability program, which is approved in the Kingdom's vision 2030 in terms of setting a financial planning mechanism, and achieving a balanced budget using a financial system and tools able to deal with changes and transformations at the financial and economic level, in addition to enhancing control of financial performance, raising the quality of budget implementation, and working to reduce the average annual variance of the actual performance of the total expenditures beyond the budget estimates, and enhance revenues to maintain SWCC financial sustainability, with focusing on setting financial policies that support the realization of the Kingdom's Vision 2030, and considering Building efficiency and effectiveness, which contributes to creating job opportunities for male and female citizens.





During our journey, our financial department dealt with all the challenges that SWCC went through, and was able to overcome obstacles and transform threats into opportunities, to achieve economic sustainability by following the best international practices in the field, leading to the success of our strategic plans, the achievement of our goals, and the establishment of a strong infrastructure that supported the localization of jobs, and strengthened the role of the Kingdom and achieve the quality of life for its citizens and residents.

Economic Effects

Management Approach

SWCC has direct relations with the local community as we are providing drinking water for all sectors including residential, industrial, commercial, and others. Which made the relationship with the community close.

We launched many initiatives aimed at increasing the localization of jobs and supporting investment.

We are preparing for the entry of the private sector to be within our investment system and we encouraged Investors and project owners, to make partnerships, also we are promoting and supporting scientific research and innovation, and adopting talented and promising minds to be among our staff to contribute to supporting important economic programs and develop local content.

Significant Economic Effects (Indirect)

We at SWCC are aware of the importance of attracting investments to work with us and within the limits of our systems and facilities, which will reflect positively on our cooperators and our customers.

We still seek positively affecting the labor market in the water desalination and electricity production sector, and we have worked to provide an investment environment that contributed to opening areas of cooperation with health and other SWCC service, which contributed to facilitating the access of logistics services to our facilities, systems, and cooperation with the various sectors in the country was one of the pillars of our economic growth, which has resulted in the presence of many local partners from suppliers and dealers who have contributed to our corporation journey.



Success Story

Local Content Development

Since we are part of the government system of the Kingdom of Saudi Arabia, our association with the National Transformation Program to achieve Vision 2030 complements our sustainable business. We took the initiative in SWCC to work on achieving and developing local content to be among our important projects by establishing an electronic system to support local content management with the aim of consolidating the relationship between SWCC and the national factories and investors, and benefiting from the national industrial companies and establishments as suppliers for procurement contracts and SWCC's projects, increasing the Saudization of jobs and training Saudi workers in delicate specialties and achieving the following goals:

1. Implementing the Local Content Preference Regulation, small and medium-sized enterprises, and companies listed in the financial market on all their operating and capital expenditures.
2. Create a digital portal that meets the needs of the local industry to facilitate better two-way communication between the organization and local manufacturers in an attractive business environment.
3. Registering local manufacturers and suppliers in SWCC's supply system database.
4. Providing information about SWCC's support to local manufacturers and suppliers, with the participation of SWCC's related activities through various means.
5. Create ample and attractive investment opportunities on the digital portal for local content, such as opportunities for services, equipment, spare parts, chemicals and raw materials.
6. Presenting local industries and successful entrepreneurs' stories.
7. Develop various reports on the number of visitors to the local content site, the inquiries received by the administration through the system, and the number of investment opportunities offered.

SWCC has been keen to ensure that its projects and initiatives support the precise guidance provided by our wise leadership, as it has identified the desalination industry to be a key driver to enable future economic developments. Local content has been included in our business and procurement, and in the models and mechanisms we adopt as a supporter of our corporation growth, and with our contribution to supporting the national economy of the Kingdom, and strengthening our partnerships with the private sector.



The activation of the regulation of preference for local content, small and medium enterprises listed in the financial market has reached 50% of local content during 2021, and we plan to raise this percentage to 55% in 2025. Therefore, we are moving forward to achieve the objectives of the Kingdom's Vision 2030, and to continue our steps to complete the Saudization of the desalination industry in line with the Kingdom's position as a global leader in this vital strategic industry that enhances the security of water supplies, and achieves direct and indirect economic effects that ultimately benefit our business, and enhance our position as a local enterprise with a global character.

Economic Achievements

Improving spending efficiency and enhancing revenues through effective economic investment of resources.

1

2

Providing more jobs for male and female citizens.

Concluding strategic partnerships with investors and manufacturers on the local, regional and global scale.

3

4

The adoption of many initiatives led to raising the percentage of local content in SWCC's projects to (50%).

Enhancing the strength of supply chains where the capital cost of establishing the cubic meter of production systems decreased by (33%).

5

6

Achieving high rates of localizing the desalination industry, supporting local content and supporting commercial transformation.

Working to raise efficiency and improve rates of electrical energy consumption in production and transportation plants.

7





Stimulating the private sector to invest

Given the importance of the private sector and its pivotal role in the development of the local economy, we at SWCC worked to open investment opportunities in the water desalination sector (production, transmission, distribution, and treatment), and building future systems to raise the production rate of desalinated water to meet the increasing demand for desalinated water to achieve sustainability. In addition to what, these projects can provide many job opportunities for national cadres, and support small and medium companies providing their services to large companies.

The contribution of the private sector in building future systems on the production of desalinated water, The contribution of the private sector to building future systems will be positively reflected, which supports the growth of the sector, meets the increasing needs for desalinated water demand, and achieves the required economic growth in cooperation with the private sector, and increases reliability and reliability, which leads to improved services and the prospect of investment opportunities accompanying desalination operations and enhancing the Kingdom's domestic production to achieve the following objectives:

Promoting a sustainable economy.	1	2	Achieving balanced economic development.
Contribute to increasing production of desalinated water and electricity.	3	4	Supporting Saudization and providing more opportunities for Saudi youth of both sexes to work in the desalination sector.
Opening commercial and health investment fields to take advantage of our other investment opportunities.	5	6	Realizing the desire of the wise leadership to work on the integration of the economic system in cooperation with the private sector.
Attracting foreign direct investment flows and providing more job opportunities.	7	8	Encouraging innovation and knowledge transfer.



Encourage of Business Investments For 2021

During the year 2021, SWCC provided many opportunities for the health, industrial and commercial sectors, as shown in the following table:

Opportunity	Description	* Reference
Commercial operation of medical clinics	Operating the equipped medical clinics located in the residential complexes of SWCC in the following cities: Al-Khobar, Jubail, Yanbu, Al-Shaqeeq, Al-Shuaiba.	210741390635
Investing in Water Outfall	Brine Mining: to start work on the construction of the first desalination saline mining facility in the Kingdom of Saudi Arabia.	211041432750
Establishment of fuel stations and centers for commercial services	Lease of sites designated for the establishment of gas stations that contain commercial service centers. The establishment is in Shuqaiq and Shuaiba.	211040436865

* The reference number is documented on the Etimad platform







Procurement Management

Management Approach

Procurement is a field that includes many interrelated activities needed for business development, the procurement management process includes the purchase of goods and services, it is integrated with accounts payable to complete the purchasing cycle, starting from the request for the commodity or the service, through the supply and receipt until settlement, where the department provides documents to process invoices for payment and following it up until full payment. The Procurement Department evaluates, defines and establishes formal contractual agreements, as well as managing ongoing relationships with suppliers. To achieve success in our purchasing tasks, we use flexible tools that Help us improve procurement processes by dealing with integrated groups that combine supply management, management contracts, proactive risk management, and the presence of mechanisms that govern our tasks from procurement to payment to facilitate these tasks, we have enhanced efficiency and automate the procurement processes from supply to settlement, In addition to standardizing, simplifying and automating traditionally manual processes. As a result, approvals are administered to purchase easily and free up resources for further strategic activities.

Improve our supply management, it was necessary to have a specialized committee whose task is to qualify and assess the capabilities of the potential supplier, its corporation capacity, its compliance with the code of conduct and identifying risks. To achieve our goal, we have worked to standardize the life cycle of financial contracts during procurement negotiations to be more transparent, where contract auditors can quickly identify deviations from standard language to highlight risks, make required changes, and obtain necessary approvals before finalizing contracts.





Procurement Management

SWCC raises the request for needed materials and services using Etimad platform, which is the most important government platform controlled by the Ministry of Finance to standardize and facilitate government competition and procurement procedures, transparency, and fairness between government agencies and suppliers, as this system has facilitated procedures for suppliers and increase the competition and quality level, as well as compatibility with the contracts of approved government departments in KSA. This procedure comes in fulfillment of the concepts of institutional governance and integrity equality and transparency in all procurement and contracting processes at the enterprise level and the rest of the authorities concerned with the supply chain, giving facilities and priority to the offers submitted by local suppliers. Which enhances our economic and social sustainability.

The Procurement Department also works to achieve fair procurement processes that preserve the rights of SWCC and suppliers, Its responsible procedures contribute to controlling the quality of procurement and contracting processes and procedures, and reviewing them periodically to ensure that they are suitable for the work requirements, in addition to following a clear policy for paying bills after receipt and according to the agreement with the suppliers.





Financial Reports

Regarding our financial reports include our company's statements about income and expenses transparently, and are presented to our shareholder's Interest is information about the direct economic value produced and distributed, calculated because of Accrual, which includes disclosing our financial results in detail with their analysis and distribution of their results to concerned authorities. To enable them to compare the results of the financial performance, and to enhance the credit rating of the Kingdom.

As for the basis on which we present our financial disclosures, it is based on financial and accounting standards that are consistent with the government approach in the Kingdom of Saudi Arabia, which is based on accrual accounting in the public sector, which means that they are reports that support decision-making and include an inventory of all our assets and liabilities, and show the financial position of the entities independently and the government financial position in a unified manner by providing the most accurate data according to the statement of financially assessed assets and liabilities that are subject to financial control over assets.



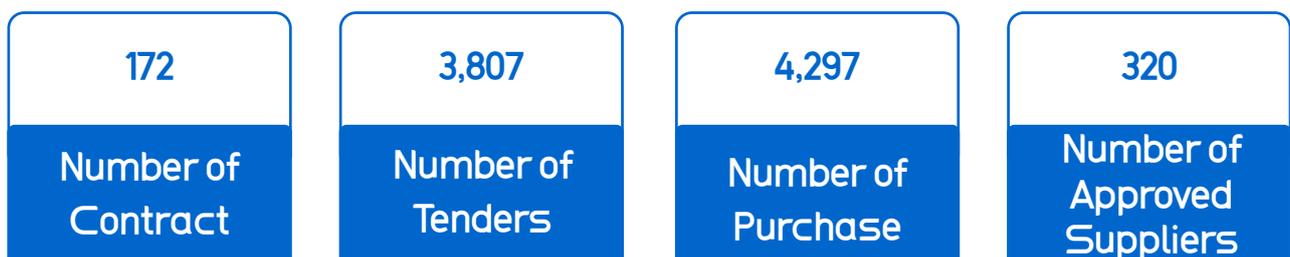


Suppliers

The suppliers are critical to us in SWCC, as they are the local party that provides us with materials, products and services, or those that have a local sponsor in the Kingdom of Saudi Arabia, which means that the local supplier shares a percentage of the contract profits to ensure that the benefit is achieved from the value of any contract at the local level, and therefore consolidating the relationship with them is a constant and well-established principle of our financial management in general, so it was important to know their needs and requirements, after they knew the duties on their shoulders as our approved suppliers.

To strengthen the relationship with our suppliers, we worked from the beginning to deal with them with transparency and equality, organized and enhanced the effectiveness of procurement processes, contracting, procurement, tenders and auctions in general, depending on the systems approved in the government sector, where our procurement operations are carried out on (accreditation platform) to maximize the economic return by saving time, effort, costs, and reducing waste. In addition, all suppliers provided the opportunity to compete fairly. Despite our constant endeavor to attract local suppliers, during our long years of work with them, we would not prefer one over the other in awarding bids for any reason whatsoever. Rather, each of them had to prove himself and SWCC's ability to implement what is required of them when awarding and obtaining the purchase order, all the way to The final delivery of the service or product for which they have been assigned.

As for, supporting local suppliers constitutes an added value to our business and achieves SWCC sustainability towards both the economy and society, based on our responsibility towards stakeholders. Therefore, we consider that long-term relationships with local suppliers contribute to building trust, enhancing the level of competitiveness, and reducing risks in relation to supply chains. Therefore, we work with our approved suppliers in addition to that, we are always interested in attracting new suppliers who can meet our supply requirements as we are a government entity that complies with the Saudi financial regulations approved by the Ministry of Finance.





Develop the Local Supply Chain

The essence of our supply chain management is to build and develop the supply chain; To be qualified, competitive and sustainable, and able to find integration between supply and demand by coordinating between companies to create a business management model in an optimal way, and therefore we have extended bridges of cooperation with the private sector to support our projects and promote the long-term development of our suppliers, which made our financial management provide opportunities to enhance the participation of institutions The local small and medium scale to be a partner in supporting and developing our business, allowing local suppliers to work according to our supply requirements, and contributing to the success of our projects that we implemented in cooperation.

With them throughout the Kingdom of Saudi Arabia. Although we have awarded some construction and implementation contracts for our large systems to leading engineering firms from around the world, these firms usually use local suppliers to provide services and other facilities.

We have realized from the beginning that building a supply chain that can give us a competitive advantage enables us to reduce our expenses and increase the quality of our products to meet our needs; It includes planning and managing all activities related to the sourcing operations required for our business, procurement, and logistical activities, and coordination and cooperation between all parties involved in the supply chain; To improve the long-term performance of our systems, and to integrate supply and demand for our basic requirements; And getting the right product in the right place and time, at the lowest costs while minimizing risks in the supply chain, specifically related to the environment.





Partners



We have been able to strengthen our partnerships with many sectors, We build bridges of cooperation with ministries, government agencies, and community institutions, the civil and private sector, as we are a pioneering SWCC with a future vision based on the importance of effective communication with partners to achieve everything that would enhance our presence in markets as an institution that provides services to society competently, and contributes to achieving the Seventeenth goal of SDGs related to partnerships to achieve our goals. Therefore, we are proud of the distinguished and fruitful relations with the partners through agreements and memorandum of understanding that develop our performance and maximize the market value in Saudi society and the world.

Agreements with partners

#	The agreement	Entities
1	Water supply for vital destinations.	Military Sectors, Saudi Aramco, Modon, and The Red Sea Development Company.
2	Providing operation and maintenance services and qualification of human cadres.	Aquapower, Mapa, The Military Sectors, and NEOM.
3	Providing engineering consultancy and supervision services.	General Irrigation Corporation.
4	Water supply solutions via mobile units.	The National Water Company.
5	MOU with vital entities for water supply solutions and consultancy.	Amala Corporation.



Scientific Research and Innovation Partners

As for our awareness of the importance of expanding our partnerships, circles to include the largest number of partners in all fields, including scientific and research partnerships based on SWCC's strategy aimed at developing innovative institutional performance, consolidating cooperation in areas of common interest, exchanging experiences and capabilities, and developing desalination systems. These partnerships are classified according to the following table:

#	Development Agreements
1	Agreement with Sandia Laboratories of the US Department of Energy in the research and development of innovative membranes for reverse osmosis.
2	An agreement with (Pacifica Water Solutions) to develop nano-membranes, zero salt reflux technology, develop a prototype (Prototype), establish a factory for the production of membranes for the organization inside Saudi Arabia, in addition to design and market an advanced smart system to control desalination systems.
3	Signing an agreement with the Ufa University of Petroleum Technology in the Russian Federation for cooperation in the field of water desalination technologies besides operation and maintenance of pipelines.





4	Signing an agreement with (Bayan) in the field of training, content industry, organizing events and cooperation in areas of common interest, which contributes to the exchange of experiences and capabilities.
#	Memorandum of Understanding
1	AMOU with the American company Floyd Technology included the development of the use of (FTS) elements and their engineering designs in water analysis, and the production of brine of high quality and concentration suitable for the chlor-alkali industry for the benefit of the Saudi markets and Aramco affiliates.
2	A MOU with the National Association of Corrosion Engineers (NACE), with the aim of developing and exchanging experiences and benefiting from the organization's educational and training programs, using the institution of its modern specifications and publications, benefiting from corporate memberships, and obtaining specialized publications and programs.
3	Signing a MOU with (KUTEC Salt Technology) to cooperate in the field of zero brine.
4	AMOU to cooperate with Water Global Access to develop HID technology (Hydraulic Injection Desalination) by testing a pilot unit with a production capacity of (50) m ³ /day.
5	A memorandum of understanding with the Saudi Data and Artificial Intelligence Corporation (SDAIA) for the purpose of cooperation in the field of data.
6	MOU with Chemins Corporation for Hydrogen Production Solutions.
7	Memorandum of Understanding with Schneider Electric Company for cooperation in the field of artificial intelligence in desalination production systems.
8	MOU with the American Project Management Institute (PMI) with the aim of developing the organization's competencies in the field of project management.
9	A MOU with the Saudi Council of Engineers to advance the engineering profession and develop the engineering cadre of the institution.
10	MOU with the National Center for Renewable Energy of Spain (CENER); With the aim of enhancing cooperation opportunities for joint research work in the field of desalination with renewable energies.



11	Amemorandumof understanding withtheGulf Water ScienceandTechnology Society aims to enhance technical, technical, and training cooperation and take advantage of the available capabilities to advance the water sector in the countries of the Cooperation Council for the Arab States of the Gulf.
#	Research Agreements
1	Signing a research cooperation agreement in the field of solar energy with the Chinese company Bosch New Energy.
#	Partnerships
1	Partnership with the Ministry of Natural Resources of the Republic of China (Seawater Desalination and Multiple Uses Research Institute), a project to develop membrane distillation technology emerged.
2	Partnership with (MIT) a research project in the field of artificial intelligence, and a project to develop graphene membranes.
#	Partnerships with local and international institutes and universities
1	Ufa Russian University of Petroleum Technology.
2	Gulf Water Science and Technology Society.
3	Bayan platform.
4	Saudi electronic university.
5	American Project Management Institute (PMI).
6	Al-Jouf University.
7	The National Renewable Energy Center of Spain (CENTER).







Value Added Tax

Management Approach

SWCC follows the implementing regulations of the VAT system on the areas included in the system in KSA were the executive regulations for value-added tax were approved on 12/4/1438 AH, and the amendments were approved by a decision of the Board of Directors of the Zakat, Tax, and Customs No. (7-2-21) in 04/04/1443 AH corresponding to 11/09/2021 AD, which started working on, by December 4, 2021 AD on several articles of the implementing regulations for VAT added tax.

Tax Related Information

We comply with the requirements of the tax system followed in the Kingdom of Saudi Arabia, where the institution submits a declaration, before the end of the month following the month of the tax period when the declaration is submitted to the Authority monthly tax Zakat, tax and income as stipulated in the implementing regulations for value-added tax.

Dealers

Management Approach

SWCC, seeks to provide its services in a framework of justice and equality and without discrimination through the application of our strategic plans, and in all our dealings with society, as we have desalination plants in a different area of the Kingdom, and we worked to take the old plants out of service and replaced them with sustainable plants, in addition to the social and environmental initiatives we provide to stakeholders in response to the requirements of the Kingdom's Vision 2030. We have adopted a special vision in providing services to stakeholders, which is (anticipating their needs) and exceeding their expectations, by committing to continuous improvement processes in the quality of products and services, and always focusing on their satisfaction by:

Excellence in customer service	<ul style="list-style-type: none"> Improving the quality and speed of interaction with customers Paying attention to the needs and expectations of customers and responding to them.
Employing smart technologies	<ul style="list-style-type: none"> Providing customers with accurate, comparable, and up-to-date information. Investing in smart applications and technologies.
Providing water and electricity services	<ul style="list-style-type: none"> Facilitating deliveries. Providing a strong infrastructure that can meet the needs Continuously meeting the two holy mosques' water requirements.



Operational Excellence

Since the establishment, we have adopted in SWCC the concept of excellence that has been reflected in all our operations, and to continue our leadership in providing systems and reliability by adhering to standards, and applying the latest technical innovations that rely on artificial intelligence to increase the efficiency of production of desalinated water, The speed of its transfer to beneficiaries in the cities of the Kingdom of Saudi Arabia.

Regarding our operational management methodologies, they are built on an integrated management system compliant with the requirements of international standards in the field of health, safety, environment, and quality in addition to compliance with the global standards of ISO 26000 for corporate social responsibility, the United Nations Global Compact (UNGC), and the Organization for Economic Cooperation and Development (OECD), and other initiatives to achieve the expectations of SWCC in the field of operational excellence.





Human Resources

Management Approach

In today's competitive world, the key to success in any business depends on the extent to which employees are satisfied. At the beginning, we have taken care of meeting the needs and satisfaction of our employees and considered them a priority to preserve our employees to benefit from their productivity, and therefore we worked to develop the work environment within SWCC in order to be the appropriate environment to achieve their ambitions and improve their standard of living and professionalism. Since our employees have the necessary competencies to carry out our work, we have ensured that all of them are paid their job entitlements fairly, without discrimination within a framework of gender equality, and without any bias. We are aware of the importance of having a distinguished functional cadre capable of accomplishing its tasks professionally because employee performance is critical to institutional success in general, which means our understanding of the main benefits of employee performance, and the need to evaluate them to determine strengths, weaknesses, and potential administrative gaps in the business organization, and to determine performance levels for each employee on the Integrity within the parity of opportunity and transparently.





As for our achievements regarding our human resources, they were as follows:

Functional Data Quality	The institution achieved a percentage of (99%) in the quality index of the functional data of the Ministry of Human Resources and Social Development.
Human Resource Development	90 recent graduated candidates have been recruited, also experienced candidates.
Communication Culture	Several cultural, awareness and entertainment activities have been implemented, to enhance the culture of communication between the employee, the administration, and the community.
Staff Care	A platform to care for workers was launched with the aim of enhancing internal communication, and the number of services provided reached (2,700) services.
Redistribution	Maximizing the utilization of qualified human cadres in out-of-service stations and redistributing them as needed.

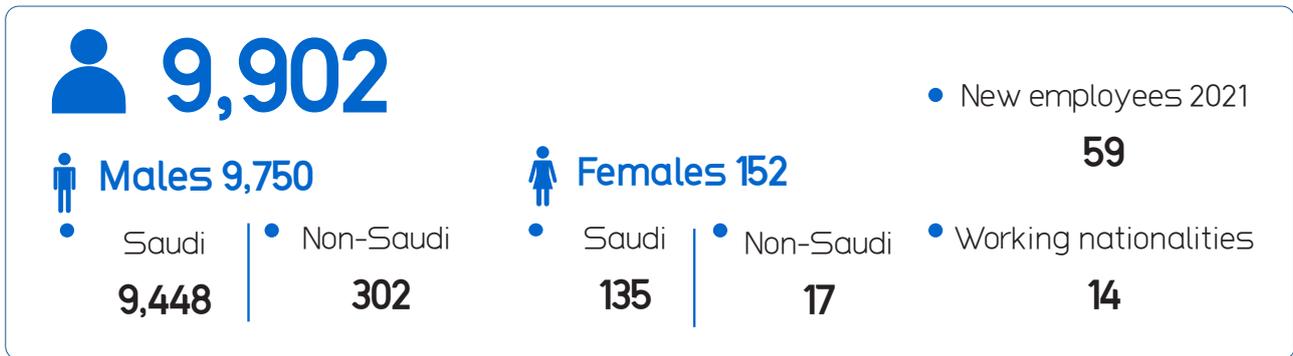




We are proud of SWCC by having a distinguished staff that qualifies us to improve our services and to contribute to our social and economic role to the fullest besides being a corporation whose service goal is to achieve the most important element of existence on earth, our concern for the environment and its protection is a priority.

Number of Staff

At SWCC, we have succeeded in attracting talented Saudi youth, as our Saudization rate exceeded 99% of the total number of employees, as shown in the following table:

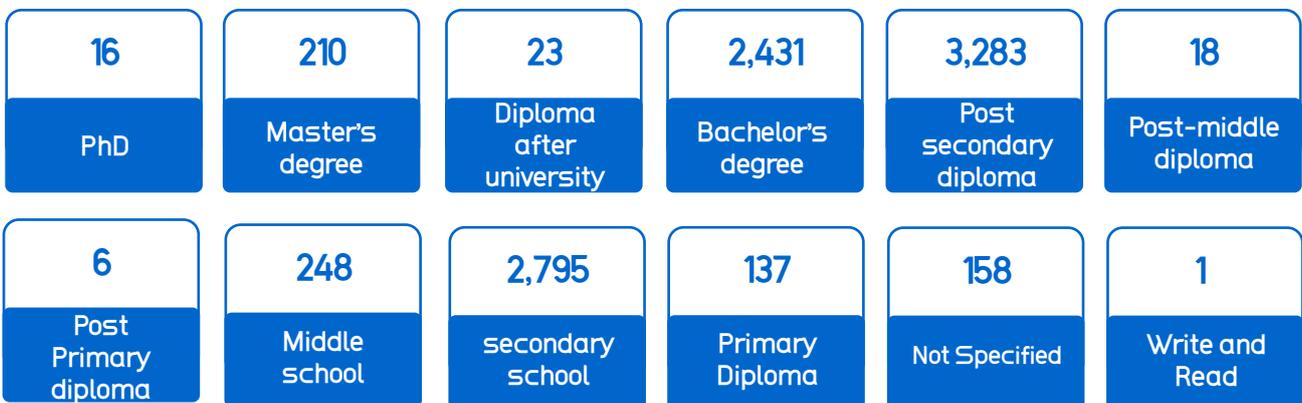


Higher Management

- The number of employees from the higher management reached (21).
- Percentage of Saudis working in higher administrations (98.2%).

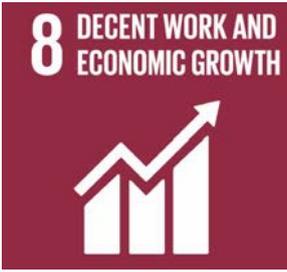


The Employees Educational Level





Saudization of Jobs



Management Approach

We are constantly working to enhance the business environment, and we continue our role in unlocking the potential of Saudi youth to lead the wheel of economic development, through the implementation of Goal (8) of SDGs by providing decent work to achieve economic growth.

We always seek to double the number of Saudis working in SWCC with the aim of bridging the structural gap in the labor market in the Kingdom by Saudization jobs, and we have constantly worked to find job opportunities for our promising young engineers in addition to providing them with the necessary vocational guidance programs, training and development



Success Story

Saudization of Engineering Jobs

to enhance our role in serving the economic and social sectors, we worked in cooperation with our partners in the Saudi Council of Engineers to sign an MOU to benefit from joint experiences, exchange consultations and information, and Saudization of engineering jobs in addition to creating many diverse and sustainable opportunities to contribute to enhancing the content of engineering initiatives and programs to meet the needs of renewables in the sector. The signing of the MOU confirms the importance of unifying efforts to serve economic and technical development, and the Saudization of engineering jobs, also to reduce the gap between market requirements, and the need for manpower through programs that allow the possibility of training technicians and engineers, developing their efficiency and launching their functional capabilities skillfully. To achieve this purpose, all requirements have been provided in Jubail, including halls, workshops, laboratories, and appropriate analogs equipped with the latest technologies.



Training and Career Development



During our more than (47) years of Work, we committed to training the employees to the level that enables them to perform their duties and improve professional performance to achieve economic growth and develop manpower capable of facing the future challenges of the Kingdom. Therefore, we launched the Saudi Water Academy to work on developing the knowledge and skills of employees.

We have been keen to activate training and continuing education for our cadres at all career stages, in compliance with Goal (4) of SDGs, and to achieve sustainable development by facilitating access to inclusive education, local communities can be provided with the tools necessary to develop innovative solutions that help solve SWCC problems. Therefore, we focused on education and training with the aim of transferring knowledge, exchanging experiences, and enriching development paths for all our employees to achieve the following objectives:

1. Localizing knowledge and make benefits from training experiences and supporting employees with specialized programs in project design.
2. Selection of programs that support performance improvement and professional development.
3. Preparing training programs to raise the level of efficiency, and training on administrative and leadership skills.
4. Organizing workshops to raise the efficiency of employees in the project and support services supervision committees.
5. Holding advanced training workshops in project management and preparing and holding training workshops that complement the previous ones with the most comprehensive and specialized content.



Believing in the importance of education, SWCC has opened areas of career development and advancement by encouraging employees to learn and providing job opportunities for those with academic qualifications in the same specialization while working.

Training Statistics of 2021

1,938

Trained staff (1889 Male and 49 Female).

8,295

The number of trainees increased by 20% over the year 2020

28

Programs implemented with third parties specialized in developing technical and managerial competencies.

800

Trainee students from Saudi universities, colleges, and institutes.





Saudi Water Academy

The Saudi Water Academy is the training arm of SWCC, distinguished and internationally approved training was established in 1402/1982 providing training in technical qualification and career development in the fields mentioned below, in addition to launching qualification programs for newly graduated engineers and preparing them for the market Work and desalination programs that include RO, MSF and MED courses. As well as management.



During the years of our academic growth, and given the executive management's conviction of the importance of training and career development, we worked on developing the academy by expanding and diversifying its training programs, improving its facilities, allocating accommodation for trainees containing (160) rooms, and enhancing its capabilities to launch its training programs for the government and private sectors, which qualified it to obtain:

1. International Quality Certificate (ISO 9001).
2. An international Edexcel certificate related to the quality of training outputs.
3. Certificate of recognition of institutional excellence from the European Organization for Quality Management.
4. Obtaining international accreditation from the International Organization for Continuing Education and Training (IACET) as an approved training provider.
5. In addition to receiving many awards, they are:
 - Prince Muhammad Bin Fahd Award as the best educational institution in the Eastern Province.
 - Sheikh Khalifa Excellence Award.

All of this has enhanced its capabilities to provide trainees with a unique learning experience supported by advanced learning methodologies and technologies that focus on developing the skills of working employees on one hand, and new engineers, on the other hand, to achieve the following objectives:



- 1 Develop the efficiency and effectiveness of the engineer in accordance with the requirements of the labor market.
- 2 Put the newly graduated engineer on the threshold of professional standards.
- 3 Develop the engineer's skills, and raise their capabilities in dealing with the work environment.
- 4 Reduce risks in the work environment.

The academy obtains the international accreditation (IACET).

The Saudi Water Academy is proud that it has become the first entity in the Kingdom to obtain the international accreditation (IACET), an accreditation that requires us to comply with best practices for the development and delivery of training, in addition to that, by obtaining this accreditation, the Academy has been able to issue Continuing Education (CEU) accreditation to all Class completed successfully. This enables the trainees to transfer the knowledge gained from their experiences to their institutions and then to the whole world.

Programs Classification	# of Programs	# of Trainees
Development programs	5,398	57,045
Qualification programs for engineers	36	1,506
Qualification programs for operators and technicians	48	5,917

Performance Assessment

As our interests in conducting a job evaluation consist on knowing the strengths of the employee and knowing the obstacles that hinder performance and identifying their manifestations and the reasons for poor performance, if any, to determine the employee's adequacy degree, which helps in preparing appropriate training programs for employees whose performance is less than the required level and stand on the degree of coordination between the various functions.

Since we consider that the job evaluation aims to improve before taking any punitive action, the senior management in the organization follows up with interest the job evaluation reports of the employees with the aim of establishing justice and equality for all. The report shall be amended as it deems appropriate in the interest of both the work and the employee simultaneously.



As job evaluation is a process by which employee performance is evaluated, it is a process linked to the main objectives and indicators of performance, so that they are specified at the beginning of the evaluation period, and are subject to continuous updating during the employee's work period. The direct manager and the employee has clear responsibilities at each stage, and at the end of the career year Line managers evaluate the performance of their employees according to the following stages:

- | | | | |
|---|-----------------------------|---|--------------------------|
| 1 | Performance planning stage. | 3 | Performance Assessment. |
| 2 | Performance review. | 4 | Announcement of results. |

Given that we comply with the Saudi employment regulations that allow any employee working for us to complain about his job evaluation report, and the employee has the right to object to any decision issued based on the recommendations of the final report within a period of (15) days, and requests correction of what he deems appropriate in addition to that s/he must file his grievance to his supreme head, who in turn refers it to a human resources committee for consideration according to the legal powers and the periods specified by the system, provided that the committee's deliberations are confidential, provided that the committee chairman's decision is a final one.





Diversity and Equal Opportunity



The diversity in SWCC is a comprehensive organizational and administrative process whose application contributes to the development of our business environment, as it supports and enhances the capabilities of all employees, and represents our compliance with Goal (10) of the Sustainable Development Goals.

The dimensions of diversity include, but are not limited to: age, race, gender, abilities, ethnicity, educational background, geographic location, income, marital status, experience, parental status, and religious beliefs so that the institutional community is diverse and colorful with all the spectra that came to serve the sector, which leads to:

1. Enhancing employee business performance.
2. Staff thinking is more creative and innovative.
3. Improving the health and welfare of employees.
4. Reducing the risks of discrimination in the workplace.
5. Building a diverse workforce that supports employee performance.
6. Enhance the spirit of institutional innovation.
7. Increased productivity.

Therefore, we have worked to establish the principle of diversity and equal opportunities for all our employees to be able to face career challenges and advance institutional work without looking at any discriminatory backgrounds between humans, so that our diversity is integrated with equal opportunities for our employees of both sexes to achieve functional harmony that enhances creativity and work productivity.





Presence in the Market

Management Approach

Our policies regarding presence in the market led to the company's leadership in the field of water desalination at the global level, the scientist. Where the institution is considered the largest producer of desalinated water at the global level, Which contributes to achieving our innovative and developmental ambitions contribute to the development of business, increases productivity, and working to raise the market value for the institution. Where the leadership of the institution and its presence in the global market create many investment and development opportunities, Which contributed to the achievement of many unprecedented achievements. Until the institution became a global edifice managed by the hands and qualified national cadres, as the percentage of Saudization of leadership positions and members of the Board of Directors reached (100%). Which in turn enhances the economic benefit, efficiency, and raising reliability in the local market and local competencies It reflects positively on achieving the sustainable development goals regarding the eighth goal of providing employment decent. Therefore, we were and are still working to create institutional excellence and market presence locally and globally.





Benefits

First: Employee benefits

We at SWCC comply with the list of rights and financial benefits stipulated in the order. Royal No. (A/28) dated 20/3/1432 AH issued by the Ministry of Civil Service, which stipulates everything related to employee benefits, such as wages, bonuses, and other benefits.

Therefore, we work in the organization to deal responsibly with our employees, and offer them benefits and rewards to motivate them, upgrade their skills, and enable them to prepare and develop the operations entrusted to them using the latest tools to increase productivity, and we work to get their dues such as salaries on time and directly, as our employee is health insured. To develop the employee's career, the employee receives training and education to refine his expertise and help him in career advancement. If the employee needs an advance for one reason or another, SWCC provides the financial advance to him according to the system of advances followed. Leaves approved by the Ministry of Civil Service are considered the right of every employee universally to bias or discrimination.

Second: Retirement Benefits

According to Article 16 of Royal Decree No. M/49 dated 08/20/1394 for SWCC Law, which states that: SWCC's employees are subject to the civil retirement system. This system has set the retirement age when the employee reaches (60) years, so that the retirement plan acquires the flexibility necessary for the retirees to obtain what guarantees a decent life. The disbursement is based on reaching the legal age, resignation or early retirement.





Equality of Salaries and Wages

At SWCC, we are aware that salaries and wages are among the most important job benefits that an employee obtains during his work period, given that obtaining them is the result of his efforts at work, and obtaining them is an acquired right that contributes to achieving the satisfaction of his material and psychological needs, and achieving job satisfaction. , whose effects are reflected on the employee's general behavior, which is stability at work, and therefore we work according to what is customary in the government sector, in the list of financial rights and benefits issued by the Ministry of Civil Service in Article (16) which states that: The employee deserves his salary since the working start date.

This applies to the male and female employee because we follow a policy of fair wages based on gender equality in similar work, where the employees are entitled during their work period, to receive a monthly salary according to their job level.

Leaves

The employees have the right to obtain leave of all kinds because it is a basic requirement for them to get rid of workloads, and to return actively to the exercise of their job duties later to achieve more balance between work and life that is beneficial to SWCC. As for SWCC, we approve the classification of leaves according to the provisions decided by the Ministry of Civil Service, which includes: Eid al-Fitr, Eid al-Adha and the National Day in addition to the official holidays in Saudi Arabia besides many approved holidays shown in the following table:

Yearly Leave	Sick Leave	Exceptional Leave	Emergency Leave
Death Leave	Birth Leave	Marriage Leave	Giving birth Leave
Exam Leave	Haj Leave	Spouse Accompanying leave	Maternity Leave
Idda Leave	Sick Accompanying Leave	Sports and Cultural Leave	Work Accident Leave
Disaster Leave	Study Leave	Dialysis and Cancer Patients Leave	Paternity Leave



Occupational Safety and Health for Employees



SWCC shows great importance to the health and safety of our employees and places it at the top of our ladder in compliance with Goal 3 of SDGs with good health and welfare. Therefore, we are committed to observing the best practices and standards of occupational safety, and therefore we always strive to make continuous improvements to our plants because the occupational safety and health of our employees is a fundamental focus for us, so we have included it in all our operations and plans, and we have worked to provide the necessary control measures for all the risks that workers may be exposed to, by providing a safe industrial environment. Furthermore, we have launched several initiatives that contribute to spreading safety culture and procedures among employees, as mentioned in the table below:

Help initiative	Safety Corner
<p>Aims to raise awareness of how to deal with injuries and health cases, to enhance response time for emergency situations. As a result, the number of LTI decreased by (57%) compared to 2020.</p>	<p>Aims to introduce SWCC Occupational health and safety tools to all employees.</p>

We have been committed to ensuring the safety and health of our employees wherever they are within the scope of our business, whether they are in desalination plants, or within our administrative buildings, and their rights established in the Saudi labor system, and in regulations related to safety and health standards such as the United Nations Global Charter (UNGC), the Organization for Economic Co-operation and Development (OECD), the Universal Declaration of Human Rights (UDHR), and the International Labor Organization (ILO).



To avoid any problems that may arise due to poor operation or negligence, we worked to increase the culture of our employees regarding occupational safety and health, and we contributed to the development of an integrated system for occupational safety and health management (SIMS-12) that complies with the national policy for occupational safety and health, and with what is stipulated in the legislation of the High Authority for Industrial Security (SAF Directives), as well as the international standard for occupational safety and health, MS ISO 45001. The Occupational Safety and Health Management System is a preventive approach that aims to implement occupational safety and health procedures in four steps that guarantee the principle of continuous improvement, and its principles are based on developing the plan, implementing it, evaluating the results, and making improvements.

Fire Prevention

- Fire prevention contributes to reducing injuries among workers, preserving property, and the safety of plants, buildings, and Industrial equipment. Therefore, SWCC follows a strict policy toward this issue because prevention is a major priority for senior management, and to achieve our preventive goals, we constantly work to educate employees about the need to follow fire prevention procedures to raise the level of performance about occupational safety in our systems through:
 - Develop evacuation plans.
 - Ensure that the guiding signs for emergency exits are placed.
 - Ensure the validity of the exit doors and everything related to the safety of workers.
 - Ensure the validity of fire extinguishers and the ability of workers to deal with them.
 - Employing the techniques of unmanned aircraft (drones) and directing them to discover any potential threats or disasters, assess the risk, and diagnose malfunctions in plants.
 - Conducting experiments on the use of a fire-fighting robot, and studying its effectiveness in preserving the SWCC's assets, property, and human resources.



- Implementation of a self-evaluation program for the departments of firefighting and fire protection in production systems in accordance with the requirements of the (NFPA) codes

Occupational Health and Safety Awareness

- SWCC has developed a procedural guide to audit the extent of commitment to the outputs of the project to change the culture of occupational safety and health.
- SWCC participated in the World Occupational Safety and Health Day and the International Civil Defense Day through awareness-raising events and activities on production systems.
- SWCC participated in the Saudi International Conference on Occupational Safety and Health under the supervision of the Ministry of Human Resources and Social Development.
- A working paper has been prepared on SWCC’s experience in raising the culture of occupational safety and health.



Occupational Health and Safety Indicators

Indicator	Average
Lost-Time injuries Rate Average number of Disabling injuries /Employee	0.007
Injury Severity Rate Average number of lost Days /Employee	0.14
fatal accident rate Fatality rate/ Employee	No deaths cases
Environmental compliance rate (Water Outfall, stack emissions, ambient air, and noise)	99.22%

The main indicators of occupational safety and health witnessed a significant improvement during the year 2021 (No fatal accident).

Social Sustainability



Social Sustainability

Management Approach

Based on our mission to provide our products to our society, support Saudi youth to work in the industrial sector, develop the economy through investments and localize jobs, we realized at an early age the importance of our social responsibility. With the relevant government agencies in accordance with our strategy and vision to keep abreast of developments that may occur in Saudi society.

As for the years of our work in the industrial sector, we launched many initiatives of a social nature to maintain our contact with our society and always close to its pulse, sensitive to its requirements, and responsive to its aspirations.

Every year, we put in place a transparent mechanism that derives from our social responsibility in accordance with the parameters of ISO 26000 to organize our efforts, innovate and follow up on its community initiatives in terms of preparing them, defining their nature, implementation mechanism, documenting them, limiting their benefits and effects, defining the boundaries of relationships and cooperation with partners, without forgetting to work on improving and developing our initiatives to rise to the level of our local community's ambition, and to achieve the hoped for in the counseling and social support.

Social Initiatives and the Sustainable Development Goals (SDGs)

We agree with the Sustainable Development Goals (SDGs) adopted by the United Nations, which can be socially shared, and are our focus in the social field. These goals come in fulfillment of the requirements of the Kingdom's vision 2030, therefore, it was necessary for us to work on launching initiatives that would advance our role with It depends on the social situation, and it affects our institutional sustainability, which reflects positively Combined to be perfect A framework of community integration, which dedicates the participation of our functional cadres, harnessing their potential and skills, and motivating on the local community Creativity and innovation for them to launch initiatives that would have a positive impact To achieve the following:



The participation of community members in national holidays and occasions.

Preserving the Kingdom's gains in a way that contributes to raising the economy's path to the best levels.

Dissemination of principles and good morals, and effective communication with the community.

Combating negative manifestations and threats to the security of society.

Contribute what we can of services to achieve social welfare.

Creating community initiatives that facilitate communication between us and the local community.



Success Story

Khibra Program for Graduate Development 2021

SWCC attached utmost importance to social responsibility, and this was clearly reflected in many of its initiatives, as it launched the Experience Program for Graduate Development 2021, which aims to grant Saudi graduates from with university qualifications an on-the-job training program for a period of 9 months with the aim of developing skills Graduates, men and women, in various disciplines, and provide them with functional knowledge in various professional and technical fields to prepare them for the labor market and provide them with the required skills, through direct practice with experienced officials in SWCC's branches in both: Riyadh and Jubail.





Specializations:

Projects Management	Financial Management	Business Management	Quality Management
Human Resources	Environmental Engineering	Supply Chains	Logistics
Safety Engineering	Production Engineering	Architecture and Planning	Public Relations
Architecture	International Relations	Industrial Engineering	Information Technology
Mechanical Engineering	Chemical Engineering	Chemical Sciences	Biological Sciences

Job Titles:

The program participant is called the trainee in the field of:

Strategic Management	Engineering Designs	Legal Studies	Financial Management
HR Planning	Investment Marketing	International Relations	Quality and Excellence
Internal Audit	Information Technology	Accounts And Costs	Remittances
Projects Management	Chemical Engineering	Chemistry	Biology
Organizational Planning and Performance	Marketing	Follow-Up	Supply Management
Production Planning /Industrial Management.	Ceremonies and Public Relations	Photography And Media Documentation	Knowledge Documentation of Desalination Techniques
Safety in Industrial Facilities	Press Monitoring and Analysis	Environmental Commitment in Industrial Facilities	



Terms of Program::

- The applicant must have a bachelor's degree.
- The Score should not be less than (excellent) or an equivalent percentage or cumulative percentage.
- Proficiency in the English language.
- The applicant should be full-time for the program and not registered with social insurance.
- The applicant must be a recent graduate.
- To pass the personal interview.
- The program includes a training period at the Saudi Water Academy in Jubail for all.

Community Investment

We are committed in SWCC to contribute to achieving sustainable development for the benefit of the Saudi society for which we work, which makes us always strive to meet and support its requirements based on our social responsibilities towards it as it represents the incubator of the large Saudi family.

Therefore, maximizing our impact requires always staying in touch with our community and listening to all stakeholders to learn more about the requirements of the community with transparency to benefit from the opinions and then work on planning and implementing the required community investments such as monitoring the direct costs of social programs, including technical and educational events, supporting initiatives, and contributions to charities, non-governmental organizations, research institutes and sponsorships, and other things that we have under (confidential) given the privacy of what we do in the public interest.





Human Rights

Based on our role as an economic corporation that complies with the Kingdom's Vision 2030 and the National Transformation Program, in addition to its implementation of the 2030 Sustainable Development Goals (SDGs), We at SWCC are constantly working to strengthen and consolidate the protection of human rights by taking many measures and measures that have been reflected on our employees that established the respect, protection, and fulfillment of these rights, such as the right to health, the right to training and education, the right to access to work, the empowerment of women, non-discrimination, and gender equality in work, education and job benefits, and in receiving health services, grants and subsidies, and the protection of human beings regardless of their religion or his race, gender, nationality, and other labor rights that we are always keen to apply to our workers in accordance with the labor system adopted in the Kingdom of Saudi Arabia.

On the other hand, the senior management has always been keen to improve the quality of services provided to employees in terms of both preventive and curative health care, and has worked to improve and develop them so that all employees can benefit from them universally. The skills of Saudi engineers are in line with the needs of desalination systems, power plants, and so on because it considers this right, a project for the Saudi person, who has proven that he is capable of facing challenges and overcoming difficulties to reach the desired (SDGs).



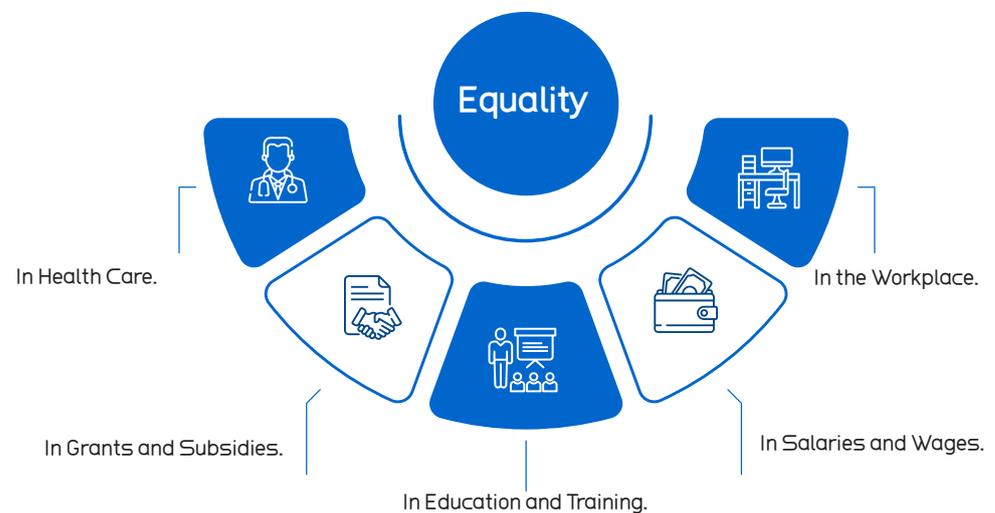


Empowerment of Saudi Women



We at SWCC depend in our dealings with our employees on integrity and transparency, and deal fairly and responsibly with everyone to promote and protect human rights, and to ensure equality between men and women in work, training, health and job benefits in general, in compliance with Ministerial Resolution No. 2370/1 issued on 9/18/1431 AH corresponding to 08/28/2010 AD, which emphasized the prohibition of all wage discrimination between male and female workers for work of equal value.

Considering our commitment to Saudi women as they complement men in building society, we have worked to empower women, and open the doors to employment for them as their male colleagues, taking into consideration equal rights and duties, and preventing gender discrimination in implementation of the fifth goal of (SDGs) in terms of:



What we are doing in this context is based on our founding convictions, which is a realistic embodiment of achieving goal 5.5 of ensuring the full and effective participation of women and their equal opportunities with men in occupying leadership positions at all levels of decision-making in economic and public life.



We recognize that gender equality is one of the necessary foundations for improving the quality of life for the community, and contributes to supporting sustainability trends in the organization.

Child Labour

The Kingdom of Saudi Arabia has ratified that the minimum legal age for child labor is (15 years), according to the decision of the Saudi Council of Ministers on the national policy and the national action plan to prevent child labor in the Kingdom, which provides an enabling environment for prevention under the law besides contributes to reaching a society in which children enjoy their rights. Therefore, we are aware that the policy of preventing child labor will lead to an increase in their enrollment rates in the education sector and reduce educational losses, given the harmful effects of child labor and depriving them of continuing their education. On this basis, SWCC announces that the year 2021, like previous years, was free of child labor.

Awareness Campaigns

SWCC's efforts-regarding social responsibility - are not limited to its employees only, but extend to all sons and daughters of the nation. In this context, SWCC is keen to spread the culture of occupational safety and health among all members of society, by actively participating in many occasions, such as the World Anti-Tobacco Day, and other local and international events, the most prominent of which are:

1. SWCC organized the activities of the Environment Week 2021 (for us and our generations) and a media and field campaign for workers and their families that included (planting agricultural seedlings, cleaning beaches) in the residential complexes.
2. SWCC held awareness activities and campaigns with international events and days (World Multiple Sclerosis Day, World Oral Health Day, World Anti-Smoking Day, World Hypertension Day, Breast Cancer Awareness Month, and World Diabetes Day)
3. Launching a voluntary field campaign to clean the beaches of waste aimed at



- spreading environmental awareness and promoting a culture of volunteer work.
4. Holding training and awareness workshops on the sidelines of conferences and forums with the aim of transferring knowledge and developing youth skills.
 5. Holding events and exhibitions of identities in the residential complexes of SWCC to develop sports, cultural and recreational hobbies as a contribution to improving the quality of life in the residential complexes.
 6. Participation in the Saudi Green Initiative by providing vehicles for volunteers.
 7. Participation in the national campaign of the Ministry of Health (Take the Step) by providing the vaccine against COVID-19 in some of SWCC's sites.

Volunteer Work

The Kingdom of Saudi Arabia aspires through a vision 2030, the KSA aspires to develop the field of volunteer work, and to raise the number of volunteers from only 11,000 to One Million volunteers before the end of 2030. Accordingly, given the importance of volunteering in the development of society, it was necessary to think not to be satisfied with volunteer work. Instead, work on the development of creative volunteer programs, such as:

1. Voluntary programs that support the talents.
2. Creating jobs for unemployed.
3. Several programs that we are working on to develop the spirit of institutional volunteer work in SWCC.



GRI Content Index



Annex: Aspects Boundaries of Interest to Stakeholders

Physical Aspects	Stakeholder					
	Internals	Externals				
	Staff	Customers	Suppliers	Partners	Society	Government
Social						
Occupational Health And Safety	*	-	-	-	*	*
Employment / Saudization	*	-	-	-	*	*
Relationship with Management	*	-	-	-	-	*
Training and Education	*	-	-	-	-	*
Supplier Evaluation	*	-	*	*	*	*
Local Communities	*	-	-	-	*	*
Employee Benefits	*	-	-	-	-	-
Product Mark	*	*	*	*	*	*
Accessibility	*	*	-	-	-	*
Customer Health and Safety	*	*	*	*	*	*
Stakeholder Satisfaction	*	*	*	*	*	*
Social Initiatives	*	*	*	*	*	*
Information Security	*	*	*	*	*	*
Economic						
Purchases	*	-	*	*	*	*
Electronic Services	*	*	*	*	*	*
Research and Development	*	-	-	-	*	*
Governance	*	*	*	*	*	*
Financial Sustainability	*	-	*	*	*	*
Investment	*	-	-	*	*	*
Localization Of The Desalination Industries	*	*	*	*	*	*
Environmental						
Water and Electricity	*	-	-	-	*	*
Carbon Emissions	*	-	*	-	*	*
Waste and Recycling	*	-	-	-	*	*
Hazardous Substances	*	-	*	*	*	*
Services	*	*	*	*	*	*
Supplier Environmental Assessment	-	-	*	*	*	*
Compliance	*	*	*	*	*	*
Environmental Initiatives	*	*	*	*	*	*

* There is Interest - No Interest



GRI content index

GRI 101:2016 Institutional Profile General Disclosures	Disclosure		Page number(s) and/or URL(s)
GRI 102: General Disclosures 2016 Organizational profile			
GRI 102 General Disclosures	102-1	Name of the organization	1
	102-2	Activities, brands, products, and services	11,13,14, 15,21,25
	102-3	Location of headquarters	11
	102-4	Location of operations	13,16
	102-5	Ownership and legal form	11
	102-6	Markets served	13
	102-7	Scale of the organization	13,14
	102-8	Information on employees and other workers	54,101-116
	102-9	Supply chain	93
	102-10	Significant changes to the organization and its supply chain	The report is written for the first time
	102-11	Precautionary Principle or approach	44-48
	102-12	External initiatives	58
	102-13	Membership of associations	71,97
	102-14	Statement from senior decision maker	6-8
	102-15	Key Impacts, Risks and Opportunities	41,60,84,87,93, 101,104, 105,110-111
	102-16	Values, principles, standards, and norms of behavior	17,32,113



102-18	Governance structure	32-40
102-20	Executive-level responsibility for economic, environmental, and social topics	33-36
102-22	Composition of the highest governance body and its committees	34-38
102-23	Chair of the highest governance body	9,33,35
102-24	Nominating and selecting the highest governance body	34,36
102-25	Conflicts of interest	40
102-26	Role of highest governance body in setting purpose, values, and strategy	17,19,34,36
102-27	Collective knowledge of highest governance body	34,35
102-29	Effectiveness of the risk management process	49-53
102-30	Review of economic, environmental and social topics	42-47
102-31	Highest governance body's role in sustainability reporting	36
102-32	Communicating critical concerns	34-35
102-33	Communicating critical concerns	confidential
102-34	Nature and total number of critical concerns	confidential
102-40	List of stakeholder groups	50
102-41	Collective bargaining agreements	Not applicable in Saudi Arabia
102-42	Identification and selection of stakeholders	50
102-43	Approach to stakeholder engagement	50-54
102-44	Key topics and concerns raised	52
102-45	Entities included in the consolidated financial statements	confidential
102-46	Define report content and topic boundaries	6,9
102-47	List of material topics	52
102-49	Changes in reporting	The report is written for the first time



	102-50	Reporting period	9
	102-51	Date of most recent report	2021
	102-52	Reporting cycle	9
	102-53	Contact point for questions regarding the report	Sustainability@swcc.gov.sa
	102-54	Claims of reporting in accordance with the GRI Standards	The report has been prepared according to the GRI (Core Option)
	102-55	GRI content index	128-134
	102-56	External assurance	N/A
GRI 200 Economic Standard Series			
Economic Performance			
GR 103 Management Approach 2016	103 -1	Explanation of the material topic and its Boundary	82-99
	103 -2	The management approach and its components	82
	103 -3	Evaluation of the management approach	82-83
GRI 201: Economic Performance 2016			
	201-1	Direct economic value generated and distributed	confidential
	201-2	Financial implications and other risks and opportunities due to climate change	75-78
	201-3	Defined benefit plan obligations and other retirement plans	112
GRI 202: Market Presence 2016			
	202-1	Ratios of standard entry level wage by gender compared to local minimum wage	113
	202-2	Proportion of senior management hired from the local community	100%
GRI 203: Indirect Economic Impacts 2016			
	203-1	Infrastructure investments and services supported	16
	203-2	Significant indirect economic impacts	83,92,93
GRI 204: Procurement Practices 2016			
	204-1	Proportion of spending on local suppliers	92
GRI 205: Anti-corruption 2016			



	205-1	Operations assessed for risks related to corruption	Classified
	205-2	Communication and training about anti-corruption policies and procedures	40
	205-3	Confirmed incidents of corruption and actions taken	No cases of corruption were recorded in 2021
GRI 207: Tax 2019			
	207-1	Approach to tax	99
	207-2	Tax Governance, Control and Risk Management	99
	207-3	Stakeholder engagement and management of concerns related to tax	50,99
GRI 300 Environmental Standards Series			
GRI 103: Management Approach 2016	103 -1	Explanation of the material topic and its Boundary	60-70
	103 -2	The management approach and its components	60
	103 -3	Materials used by weight or volume	60-61
GRI 301: Materials 2016			
	301-2	Recycled input materials used	64
GRI 302: Energy 2016			
	302-1	Energy consumption within the organization	68-72
	302-2	Energy consumption outside of the organization	70-71
	302-4	Reducing energy consumption	71
	302-5	Reductions in energy requirements of products and services	72
GRI 303: Water and Effluents 2018			
GR 103 Management Approach 2016	303-1	Explanation of the material topic and its Boundary	63
	303-2	The Management approach and its components	63
	303-3	Water withdrawal	66
	303-4	Water discharge	67
	303-5	Water consumption	65



GRI 305: Emissions 2016			
	305-5	Reduction of GHG emissions	70,75-78
GRI 306: Waste 2020			
	306-1	Waste generation and significant waste-related impacts	57,60,61
	306-2	Management of significant waste-related impacts	74
GRI 307: Environmental Compliance 2016			
	307-1	Non-compliance with environmental laws and regulations	78-82
GRI 308: Supplier Environmental Assessment 2016			
	308-1	New suppliers that were screened using environmental criteria	92
	308-2	Negative environmental impacts in the supply chain and actions taken	93
GRI 400 Social Standards Series			
GRI 103: Management Approach 2016	103 -1	Explanation of the material topic and its Boundary	118
	103 -2	Management approach and its components	118
	103 -3	Evaluation of the management approach	118-119
GRI 401:2016 Recruitment			
	401-1	New employee hires and employee turnover	101,109
	401-2	Benefits provided to full-time employees that are not provided to temporary or part-time employees	112
	401-3	Parental leave	113
GRI 403: Occupational Health and Safety 2018			
	403-1	Occupational Health and Safety Management System	114
	403-2	Hazard identification, risk assessment, and incident investigation	45-47,115



	403-4	Worker participation, consultation, and communication on occupational health and safety	114
	403-5	Worker training on occupational health and safety	105-109
	403-6	Promotion of worker health	115
	403-7	Prevention and mitigation of occupational health and safety impacts directly linked by business relationships	114-115
	403-8	Workers covered by the occupational health and safety management system	all employees
	403-9	Work-related injuries	116
GRI 404: Training and Education 2016			
	404-1	Average hours of training per year per employee	105-106
	404-2	Programs for upgrading employee skills and transition assistance programs	104,119-121
	404-3	Percentage of employees receiving regular performance and career development reviews	100%
GRI 405: Diversity and Equal Opportunity 2016			
	405-1	Diversity of governance bodies and employees	103
	405-2	Ratio of basic salary and remuneration of women to men	113
GRI 408: Child Labor 2016			
	408-1	Operations and suppliers at significant risk for incidents of child labor	SWCC is free of child labor
GRI 412: Human Rights Assessment 2016t			
	412-1	Operations that have been subject to human rights reviews or impact assessments	124
	412-3	Significant investment agreements and contracts that include human rights clauses or that underwent human rights screening	Classified
GRI 413: Local Communities 2016			



	413-1	Operations with local community engagement, impact assessments, and development programs	118-119
	413-2	Operations with significant actual and potential negative impacts on local communities	67
GRI 416 GRI 416: Customer Health and Safety 2016			
	416-1	Assessment of the health and safety impacts of product and service categories	99
	416-2	Incidents of non-compliance related to health and safety impacts of products and services	100% compliance
GRI 417: Marketing and Labeling 2016			
	417-1	Requirements for product and service information and labeling	14-15
	417-2	Incidents of non-compliance concerning product and service information and labeling	No accidents
	417-3	Incidents of non-compliance concerning marketing communications	No accidents
GRI 418: Customer Privacy 2016			
	418-1	Substantiated complaints concerning breaches of customer privacy and losses of customer data	N/A
GRI 419: Socioeconomic Compliance 2016			
	419-1	Non-compliance with laws and regulations in the social and economic area	N/A



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